A Guide to the TracPhone F55 & F77 USEP'S GUIDE



Y A

Congratulations!

You have selected one of the most advanced and convenient marine communications systems available today. The KVH[®]Industries' TracPhone[®] F33/F55/F77 system, manufactured by Thrane & Thrane, is designed to provide high-quality voice, fax, data, and high-speed Internet access.

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Product Registration

Don't forget to register your TracPhone system for KVH's **free** customer support subscription service. When you register, you will receive technical and service updates specific to your system along with customer support and product news. In addition, with your information on file, KVH will be able to offer you even faster, more convenient product, customer, and warranty support. *KVH will NOT sell or share your data with other companies or organziations.*

To register your system, simply fill out the enclosed Product Registration Form or visit **www.kvh.com/register**.

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Product Information

Before installing the TracPhone, be sure to write down the following information:

ISN: _____

Above Decks Unit (ADU)

S/N: _____

Below Decks Unit (BDU)

S/N: _____

BDU Build Date: ____ / ___ / ___ DD

This information will be required for all troubleshooting or service calls made regarding this product.



PLEASE READ!

Important Notice About Your Data Connection

To prevent inadvertent airtime usage, the user must disconnect the data connection when not in use. If the data connection is not properly disconnected, your computer may dial out on its own, which could result in an unintended airtime charge.

KVH accepts no responsibility if this occurs. It is the vessel owner's responsibility to ensure that the TracPhone is correctly interfaced with the vessel's computer.

If you have any questions about data connections, please contact KVH Technical Support.

Thrane & Thrane A/S

SAILOR Fleet77 TT-3084A SAILOR Fleet55 TT-3086A

User Manual

Document number: TT98-116874-H Release date: March 14, 2007 Information in this document is subject to change without notice and does not represent a commitment on the part of Thrane & Thrane A/S. It is recommended that the latest version of the manual is downloaded from the Thrane & Thrane extranet or requested from the distributor.

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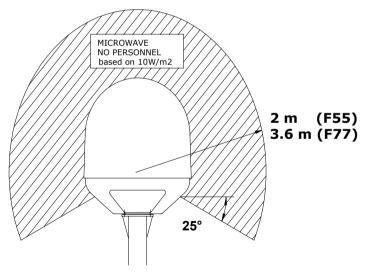
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Safety Summary

The following general safety precautions must be observed during all phases of operation, service and repair of this equipment. Failure to comply with these precautions or with specific warnings elsewhere in this manual violates safety standards of design, manufacture and intended use of the equipment. Thrane & Thrane A/S assume no liability for the customer's failure to comply with these requirements.

Microwave Radiation Hazards

During transmission the antenna in this system radiates Microwave Power. This radiation may be hazardous if exposed directly to humans, close to the antenna. During transmission, make sure that nobody gets closer than the recommended minimum safety distance. The minimum safety distance to the antenna on the focal line, is 3.6m.



GROUND THE EQUIPMENT

To minimize shock hazard, the equipment chassis and cabinet must be connected to an electrical ground.

DO NOT OPERATE IN AN EXPLOSIVE ATMOSPHERE

Do not operate the equipment in the presence of flammable gases or fumes. Operation of any electrical equipment in such an environment constitutes a definite safety hazard.

KEEP AWAY FROM LIVE CIRCUITS

Operating personnel must not remove equipment covers. Component replacement and internal adjustment must be made by qualified maintenance personnel. Do not replace components with the power cable connected. Under certain conditions, dangerous voltages may exist even with the power cable removed. To avoid injuries, always disconnect power and discharge circuits before touching them.

DO NOT SERVICE OR ADJUST ALONE

Do not attempt internal service or adjustments unless another person, capable of rendering first aid resuscitation, is present.

Table of Contents

| Chapter 1 | About the Manual | |
|-----------|-------------------------------|----|
| Chapter 2 | Introduction | |
| | The Inmarsat Fleet Service | 3 |
| | The SAILOR Fleet77 system | 7 |
| | The SAILOR Fleet55 system1 | 0 |
| | Hardware Interfaces1 | 3 |
| | The Handset2 | 2 |
| | Distress Cradle3 | 3 |
| Chapter 3 | Getting started | |
| | Getting ready to make a call3 | 5 |
| | Use of PIN codes3 | 9 |
| | Normal calls | i1 |
| | Distress call4 | 3 |
| | MPDS connection4 | 5 |
| | ISDN Connection4 | 7 |
| Chapter 4 | Operation | |
| | Menu System4 | 9 |
| | Call functions6 | 0 |
| | Super User functions6 | 4 |
| Chapter 5 | PC programs | |
| | System set-up using FleetCP9 | 3 |

| | Setting up data equipment | 104 |
|------------|----------------------------|-----|
| | Setup using Ethernet/PPPoE | 128 |
| Chapter 6 | Troubleshooting | |
| | List of Error messages | 133 |
| Appendix A | Menu Tree | |
| Glossary | | 163 |
| Index | | 167 |

Chapter 1

About the Manual

Congratulations on purchasing your SAILOR Fleet product.

Whether you have chosen a TT-3084A SAILOR Fleet77 or a TT-3086A SAILOR Fleet55, the system makes it possible for you to communicate from virtually any ocean region in the world using the Inmarsat Fleet service established by Inmarsat.

Both systems support high-speed data (64 kbps circuit switched and packet data) and high quality voice as well as inexpensive voice services. In addition the SAILOR Fleet77 optionally supports 128 kbps data service.

This manual has the following chapters:

- Introduction an overview of the Inmarsat Fleet system and its services.
- **Getting started** a description of how to make and receive calls and the use of PIN codes.
- **Operation** a detailed description of the menu system in the terminal.
- **PC programs** a description of how to use the accompanying configuration PC software (FleetCP) and to setup the PC for data connections.
- **Troubleshooting** a description of the most common errors, how to deal with them and how to get further help if necessary.

Additionally you will find a glossary of abbreviations and an index at the end of the manual.

Introduction

The Inmarsat Fleet Service

Overview

The Inmarsat Fleet service is based on 4 Geostationary 3rd generation satellites situated above the equator, but can also operate on the new 4th generation satellites. Geostationary means that the satellites are always located in the same position, i.e. they rotate at the same speed as that of the earth. Each satellite covers a certain area (footprint) and supports a number of powerful spot-beams making the service available in virtually all ocean regions on the earth between approximately 70°N and 70°S.

The 4 Geostationary Inmarsat Satellites



The satellites are your connection to the worldwide networks, and they are managed by the Network Coordination Stations (NCSs), run by Inmarsat. The primary functions of the NCSs are to constantly keep track of which terminals are logged on to the system, and assign a free channel whenever a call is made.

The gateway between the public network and the satellites is operated by Land Earth Stations (LES). The LESs are run by different operators around the world.

Services

The Inmarsat Fleet service supports the following services:

- High speed services
 - 2 x 64 / 2 x 56 kbps data¹
 - 64 kbps data
 - 56 kbps data
 - Speech
 - 3.1 kHz audio
 - MPDS
- Low speed services
 - Mini-M voice
 - 9.6 kbit fax

For a detailed description of each service see the last section of this chapter.

^{1. 128} kbps is only available on new F77 systems



The above-mentioned services allow for a wide range of applications. Examples are shown below.

Important

Before a terminal can be used on the network, it has to be commissioned by one of the Inmarsat Service Providers (ISPs). In order to use the different Inmarsat Fleet services it is necessary to have at least one Inmarsat Mobile Number (IMN) for each of the above mentioned services. In case all 8 services are commissioned on your terminal, you will have 8 IMN numbers.

Calling an Inmarsat Fleet terminal corresponds to making international calls. If the satellite region/area is not known for the terminal the "country" code for a terminal is 870. When you dial up to an Inmarsat Fleet terminal through the public network, you have to dial the IMN number in addition to the international access code for Inmarsat, e.g.:

+870 600 555 555

Making calls from an Inmarsat Fleet terminal corresponds to making international calls, meaning you must always dial the country code.

Service explanation

The low speed services have a lower tariff than the high speed services, because the high speed services are high quality audio or high speed data services that require more bandwidth.

- The 128 kbps UDI (Unrestricted Digital Information) service enables 2 x 64 kbps or 2 x 56 kbps bidirectional transmission of data to and from terrestrial ISDN networks
- The 64 kbps UDI (Unrestricted Digital Information) service enables the bidirectional transmission of data to and from terrestrial 64 kbps ISDN networks. The 56 kbps UDI service is similarly used to make a connection to 56 kbps ISDN networks, which are primarily used in North America.
- The Speech and 3.1 kHz audio services make it possible to establish high quality analogue connections of a quality equal to terrestrial analogue connections via digital networks/switches. The Speech service is used for high quality voice connections, whereas 3.1 kHz audio can be used to transfer analogue signals between fax machines and modems with an analogue 2-wire interface. The 3.1 kHz audio service is transparent, and is suitable for all analogue applications including secure telephones.
- The **MPDS service** is a packet data service where the tariff depends on the amount of data sent and received. This service is a more cost-effective solution for web browsing, and other applications where there is no need for constant transmission of data in both directions. It is also suitable for applications where a constant connection is required, because the user is no longer charged the "per minute rate".
- The Mini-M voice service is only for voice transmission. The voice transmitted over the satellite is subject to a compression process that reduces the bandwidth to 4.8 kbps and consequently reduces the cost.
- The **9.6 kbit Fax** allows you to send and receive fax messages using a standard office fax machine. This service replaces the previous Mini-M fax service. Using this service is usually more cost effective compared to the 3.1 kHz audio service.

The SAILOR Fleet77 system

Overview

The SAILOR Fleet77 System includes the following system components:

- TT-3008C SAILOR Fleet77 Antenna (ADU)
- TT-3038C SAILOR Fleet77 Electronics Unit (BDU)
- TT-3622B SAILOR Fleet77 Distress Cradle
- TT-3620F SAILOR Fleet Control Handset (4 wire)
- Accessories (manual, software, etc.)



For instructions on how to assemble the system, wiring and specifications, see the Installation Manual.

TT-3008C Antenna



The TT-3008C antenna or ADU (<u>Above Deck Unit</u>) is a stabilized high-gain antenna. The antenna contains all functions for satellite tracking including a GPS system.

TT-3038C-128 SAILOR Fleet77 Electronics Unit (BDU)



All connectors for external equipment are placed on the rear of the terminal (BDU-<u>B</u>elow <u>Deck Unit</u>). On the front a configuration module is attached. This module stores all system configuration data. It contains all necessary data to recover the system after a replacement of the BDU.

TT-3622B SAILOR Fleet Cradle with Distress and TT-3620F SAILOR Fleet Control Handset (4 wire)

The handset is primary used to make telephone calls. Furthermore it can be used to configure the system. For a detailed description of the handset see the section *The Handset* on page 22.



The cradle has a distress button, a stop button and three LEDs. The distress button, which is protected by plastic glass, is used to initiate a distress call. The stop button can be used to abort a distress call. The three LEDs indicate power, distress test and priority calls. For a detailed description of the cradle see the section *Distress Cradle* on page 33.

The SAILOR Fleet55 system

Overview

The SAILOR Fleet55 System includes the following system components:

- TT-3008F SAILOR Fleet55 Antenna (ADU)
- TT-3038C-WMx SAILOR Fleet55 Electronics Unit (BDU)
- TT-3622C SAILOR Fleet Cradle without Distress
- TT-3620F SAILOR Fleet Control Handset (4 wire)
- Accessories (manual, software, etc.)



For instructions on how to assemble the system, wiring and specifications, see the Installation Manual.

TT-3008F SAILOR Fleet55 Antenna



The TT-3008F antenna or ADU (<u>Above Deck Unit</u>) is a stabilized high-gain antenna. The antenna contains all functions for satellite tracking including a GPS system.

TT-3038C-WMx SAILOR Fleet55/77 Electronics Unit (BDU)



All connectors for external equipment are placed on the rear of the terminal (BDU-<u>Below Deck Unit</u>). On the front a configuration module is attached. This module stores all system configuration data. It contains all necessary data to recover the system after a replacement of the BDU.

TT-3622C SAILOR Fleet Cradle without Distress and TT-3620F SAILOR Fleet Control Handset (4 wire)



The handset is primarily used to make telephone calls. Furthermore it can be used to configure the system. For a detailed description of the handset see section *The Handset* on page 22.

Hardware Interfaces

Overview

The Electronic Units of the SAILOR Fleet77 and the SAILOR Fleet55 have the following hardware interfaces:

- Analogue RJ11 number 1 (X1)
- Analogue RJ11 number 2 (X2)
- Analogue RJ11 number 3 (X3)
- Handset 1 (X4)
- Handset 2 (X5) (For future use)
- ISDN (Integrated Services Digital Network) (X7)
- USB (Universal Serial Bus) (X8)
- Ethernet (X9)
- Serial connector 1 (X10)
- NMEA 0183/2000 (X11)
- 4 Discrete I/O (X12)
- Power Connector (X13)

All connectors for these interfaces are found on the rear of the Electronic Unit:



These interfaces can be used for the different Inmarsat Fleet services.

Two Cradle/Handset interfaces



The BDU has two 4 wire handset ports with RS-485 data control.

Each handset can be used to set up the terminal and it can be used to make or receive phone calls using one of the following services:

- Speech
- 3.1 kHz audio
- Mini-M voice
- Distress call

Three Analogue RJ11 interfaces



The RJ11 ports shown above can be used for connection of analogue phones. For all interfaces the following services can be used:

- Speech
- 3.1 kHz audio
- Mini-M voice
- 9.6 kbps fax

The type of service used on each interface is independent of each other and can be configured in the Routing menu.

ISDN interface



This interface can be used for connection of ISDN equipment – data as well as voice/picture based equipment (phones, modems, terminal adapters, audio codecs, video conferencing equipment, STE secure voice, etc.).

On F55 only one B-channel (1 x 64 kbps Data) and one D-channel (control) is used.

The F77 optionally supports two B-channels (2 x 64 kbps Data). In order to enable this service you need to enter a special PIN code. Please contact your supplier to retrieve a pin code. As with other services the terminal needs to be commissioned to this service (see the section *The Inmarsat Fleet Service* on page 3).

The terminal does not support dynamic switching between one and two Bchannels. The user needs to decide to use one or two channels before establishing the call.

When using only one B-channel, please ensure that your ISDN equipment is configured to support one B-channel only.

The following services may be used on the ISDN interface:

- 128 kbps UDI (option on F77)
- 64 kbps UDI
- 56 kbps UDI
- Speech
- 3.1 kHz audio
- Mini-M voice

Like the terrestrial ISDN network the terminal offers the possibility to have more than one device connected to this interface. Each device can be

individually addressed when called, and the service type can be selected individually. This requires that the attached equipment supports MSN (Multiple Subscriber Number). Depending on the brand of equipment it may be possible to program the equipment with more MSNs. If a device should respond to a certain IMN number, it must be programmed in the ISDN equipment using the IMN as MSN. Note that the equipment will only react if both MSN and service type (speech, 3.1 kHz audio, 128 kbps, 64 kbps or 56 kbps) fit the ISDN equipment.

When the 128 kbps service is not used, the ISDN interface supports data transmission of one B-channel at 64 or 56 kbps as opposed to two B-channels at 64 or 56 kbps available on the terrestrial ISDN network.

When using satellite equipment a delay is introduced due to the satellite link. Not all standard ISDN devices are equally good at coping with this.

RS-232 interface

Note



The RS-232 interface is a standard 9-pin serial ports, with a maximum port speed of 115.2 kbps. The interface supports the following service types:

- MPDS service
- Configuration of the terminal via FleetCP software (See the section System set-up using FleetCP on page 93)
- Connection of an IP Router
- 64 kbps UDI using RS-232

When using the FleetCP program, the PC must be connected to the RS-232 interface.

NMEA 0183/2000 interface



The NMEA 0183/2000 is a Gyro and Navigation interface. It serves as a backup, if an alternative antenna with no self-steering function has to be installed.

Note

The NMEA 0183/2000 interface is currently not supported.

Discrete I/O interface



Discrete I/O

The transceiver also has a discrete I/O interface, containing 4 configurable input/output.

Each input/output pin can be configured to one of these functions:

As input types: TxOffIn, RSOffIn As output types: TxOffOut, RSOffOut, TxActiveOut

| TxOffIn: | Input activates TxOff functionality. |
|--------------|--|
| RSOffIn: | Input activates Radio Silence functionality. |
| TxOffOut: | Output indicates that TxOff is active. |
| RSOffOut: | Output indicates that Radio Silence is active. |
| TxActiveOut: | Output indicates that Transmit is active. |

Each input or output pin can be configured as either active high or low.

TxOff (Transmit Off):

When this function is active the terminal will stop all transmission from the antenna by terminating the call as it is normally done. Distress alarms from ship or from land will be allowed.

RS (Radio Silence):

This function has higher priority than the Transmit-Off function. If this function is active any transmission from the antenna will be blocked. Even distress calls in both directions will be prohibited.

Both functions can only be activated by the discrete I/O pins. The pins have to be configured from the Super User menu, which can only be accessed by entering a password.

USB Interface



USB - Universal Serial Bus - is an interface that allows a single universal plug to connect PCs. USB replaces the different serial and parallel PC connections with one standard plug-and-play port. Please note that the USB interface only supports the 64 kbps UDI service at present time.

Ethernet Interface



The Ethernet interface is a RJ45 connector. It can be used for the MPDS service. Connect a computer through a switch or hub or connect directly using a crossover cable.

Power Connector



For information on how to connect power, see the Installation Manual.

The Handset

Overview

The handset is the primary interface for the SAILOR Fleet system. It enables the user to dial numbers, it displays error and status messages, and it can be used to configure the transceiver.

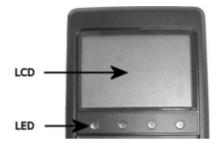
The handset is divided into 3 distinct and inter-working sections.

- 1. The first is the Liquid Crystal Display (LCD) and Light Emitting Diodes (LED) section. This section gives the user visual indications about the operation and status of the system.
- 2. The second is the Function keys section. This section enables the user to interact with the software menu system of the transceiver.
- 3. The third is the Alpha-Numeric section. This section enables the user to dial and perform data entry functions into the transceiver.

In the following these sections will be described in details.

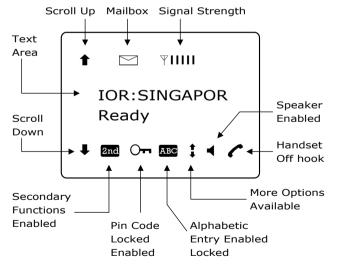
LCD/LEDs

LCD



As shown in the picture above, the top of the handset contains the LCD for displaying information to the user. It can be adjusted for contrast and is backlit for viewing in dim light or at night.

The LCD display is graphically shown below:



The display contains a set of symbols which together with the 4 indicators below the display gives continuous indication of current status.

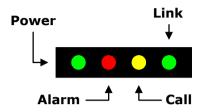
Display symbols

The table below explains the meaning of the symbols appearing in the display.

| Symbol | Meaning |
|--------|---|
| 1 | More menu entries above. |
| ¥ | More menu entries below. |
| 2nd | Turned on when the 2nd key has been pressed. |
| ABC | Turned on when the keypad is in alpha mode. Alpha mode is used to enter letters (for example names in the phone book). |
| \$ | The value in a menu must be selected between certain predefined values by means of the fail and fail keys. |
| 4 | The speaker. The user can turn the external speaker on and off by pressing 2nd 용 없. The ৰ symbol is displayed in the LCD when the speaker is on. |
| | Short message stored at a LES – see the sections <i>Mailbox</i> on page 54 and page 82 for further information. |
| Ψ | The number of bars (I) following this antenna symbol indicates received signal strength. Up to 5 bars may be displayed. The number of displayed bars may vary during a call. This is due to a power reduction, negotiated between the terminal and the LES. |
| (| The handset is off hook. |

LEDs

There are four LEDs below the LCD display (see below). From left to right they are Power (GREEN) - Alarm (RED) - Call (AMBER) - Link (GREEN).



POWER LED (GREEN): The Power LED indicates that the system has power.

ALARM LED (RED): The Alarm LED indicates that the system has detected a fault. If the LED is lit the error can be examined in the Alarm log. See the section *Alarm Log* on page 55.

CALL LED (AMBER): The Call LED flashes when a call is ringing at the receiving end and lights constantly when a connection is made.

LINK LED (GREEN): The Link LED indicates that the system is receiving from a satellite. Note that the LED may not light constantly, because the satellite may not be transmitting constantly during a call.

Function keys

Introduction



The Function keys, as shown above, enable the user to enter the menu system of the transceiver and change various settings.

Each key is described in detail in the next section.

Key description

Each key is described in detail below.

| Symbol | Meaning |
|------------------|--|
| Menu | Menu key: Enters the top level of the menu system. See the section <i>Menu System</i> on page 49. |
| | The key can also be used to switch the terminal on and off. |
| | To switch on the terminal press the key shortly. |
| | To switch off the terminal press the key for a while and check that the LCD display counts down to zero before releasing the key. |
| Exit | EXIT key: Similar in function to the Esc-key on a PC. While in the menu system, pressing Exit will bring the user back one level until the menu is completely exited. When asked YES or NO by the system, pressing Exit will be interpreted as a NO response. When entering data into the transceiver, pressing exit will cancel the entry. |
| ОК | OK key: The opposite of the Exit key. It is similar in function to the Enter key on a PC. When in the main screen display, pressing OK will enter the menu system. While in the menus, pressing OK will enter the selected menu. When entering data, such as phone numbers or PIN codes, pressing OK will accept the entry. |
| C ^{ins} | Clear key: This is a dual function key. The primary function is to clear the last entered digit. It is similar in function to the backspace key on a PC. |
| | Secondary function: INSERT. This function is accessed by first pressing and releasing the 2nd key and then pressing C ^{rrs} . The insert function is used to insert new Inmarsat Mobile Numbers (IMNs) into the terminal, insert Phone book entries, etc. |

| Symbol | Meaning |
|-------------------|---|
| ↑ ^{Edit} | SCROLL UP key: Also a dual function key. The primary function is to enable the user to scroll up to menu items not shown on the 2-line display of the LCD. |
| | Secondary function: Edit. Allows users to edit previously entered information in the transceiver. |
| A Del B C | ABC key: Toggles between normal mode and alpha numeric mode. |
| | Secondary function: Delete. Allows users to delete previously entered information. |
| | When browsing in the menu system this key can also be used to toggle the short codes on/off. This feature also includes toggling displaying of the short codes on/off. These codes can be used as shortcut to a given menu item by pressing the short code number using the numeric keys. |
| 2nd | 2nd key: The 2 nd function will be applied to the next key. See below. |
| Audio | SCROLL DOWN key: Is used to scroll down to menu items not shown on the 2-line display of the LCD. |
| | Toggles between on hook and off hook. |

Second functions

A number of keys have a 2nd function.

The following table gives a total overview of the 2nd functions.

| Symbol | Meaning |
|---------------------------|---|
| 2nd 1 ^{Redial} | Recalls the last dialed number. |
| 2nd 2 ^{Lock} abc | Not used |
| 2nd 3 ^{Area} | Shortcut to the Area selection submenu, see <i>Area</i> on page 52. |
| 2nd 4 Fax ghi | Not used. |
| 2nd 5 🕅 | Not used. |
| 2nd 6 ^{Mute} mno | Not used. |
| 2nd 7 _{pqrs} | Not used. |
| 2nd 8 덧 | Turn speaker in the cradle on/off. |
| 2nd 9 ^{Ar} | Shows C/No "signal strength" in the display. Pressing Exit returns to the previous state. |

| Symbol | Meaning |
|------------------------|--|
| 2nd # ^{Dim} | Sets the brightness of the LEDs. See <i>LED Dimm</i> on page 76. |
| 2nd O ^{Hdesk} | Shortcut to the Help desk menu. See <i>Help Desk</i> on page 55. |
| 2nd C ^{ins} | Insert an entry (for example in phone book) |
| | Edit an existing entry (for example in phone book) |
| 2nd A Dei B C | Delete an existing entry (for example in phone book) |

Alpha-Numeric keys

Introduction



The keypad can be in normal (numeric) mode or alpha mode. Normal mode is used to enter digits (phone numbers) whereas alpha mode is used to enter

letters (names in the phone book). The two modes and the display indicates if the keypad is in alpha mode.

Entering letters

In alpha mode each of the numeric keys (plus $\#^{\circ\circ}$) can be used to select between subsets of the alphabet (and certain special characters) by pressing the key a number of times until the wanted letter/character is shown on the display.

Example: To insert the letter C, press $2 \frac{6}{100}$ 3 times in alpha mode.

Using menu short codes

When browsing in the menus are can be used to toggle short codes on/off. These codes can be used as shortcut to a given menu item by pressing the short code number using the numeric keys.

The next section shows the relevant keys in alpha mode.

Available functions in alpha mode

The table below shows the available key functions in alpha mode.

| Кеу | Available characters or functions in alpha mode |
|---------------------------------|---|
| 1 ^{Redial} | -?!,.:'\$()+/1 |
| 2 ^{Lock} abc | A B C 2 |
| 3 ^{Area} | D E F 3 |
| 4 ^{Fax} ghi | G H I 4 |
| 5 [#] |] K L 5 |
| 6 ^{Mute} mno | M N O 6 |
| 7 pqrs | P Q R S 7 |
| 8 ^{\\\} _{tuv} | T U V 8 |
| $9_{\rm wayz}^{\rm AV}$ | W X Y Z 9 |
| O ^{Hdesk} | Move cursor (forced) |
| # ^{Dim} | <space></space> |

Distress Cradle

Introduction



Note

The Distress cradle is only available with the TT-3084A SAILOR Fleet77 system.

Besides being the base for the handset, the Distress cradle is also where a Distress call is initiated or ended.

A speaker for hand free operation is located in the lower left side of the cradle.

Press **2nd** $8\frac{4}{100}$ on the handset to toggle the speaker on/off.

Cradle LEDs and buttons

The cradle includes 3 LEDs and two buttons.



Distress button: The Distress button, which is protected by plastic glass, is used to initiate a Distress call. See *To make a Distress call*. on page 43.

Distress Stop button: Is used to abort a distress call before the connection is established.

Power On LED: Indicates that the system is powered on.

Priority Call LED: Indicates a priority call in progress (distress, safety or urgency). See *Priority calls* on page 62.

Distress Test LED: Indicates that a distress test is performed. See *DistressTest* on page 79.

Getting started

Getting ready to make a call

To power on the system.

The system can be powered on from the BDU or from the handset.

Power on from handset

The handset power button is placed in the upper left corner of the handset keypad (Menu key). See the figure below. To power on the system just press the Menu key.



Power on from BDU

The BDU power button is placed on the back panel of the BDU. See figure below.

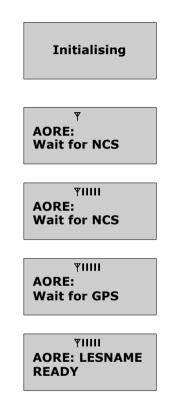


Press and hold the power button for a few seconds or until the green LED on the front of the terminal lights up.



The display and all LEDs on the handset and the cradle will light up for a few seconds.

Below is an example of the normal readout of the handset display, while the BDU is booting.



The system may stay in the "Wait for GPS" state for an extended period, if e.g. the antenna has been turned off for a long time or there is not a free view to the GPS satellites. It may take several minutes to obtain the GPS position.

When the display reads "READY" as shown above, the system is ready to make and receive calls.

To power off the system.

The system can be powered off from the BDU or from the handset.

Power off from handset

The handset power button is placed in the upper left corner of the handset keypad (Menu key).

To power off the system just press and hold the key. After a few seconds the LCD display starts a count down to zero. When the countdown is finished the display shows the message "Release Power Button". Release the key and the system will power off.

Power off from BDU

Press and hold the power button for a few seconds, until the handset display shows the message shown below.



Release the button and the terminal will shut down.



Wait at least 5 seconds after a power down, before trying to power up the system again.

Use of PIN codes.

Overview

Access to some of the functions is restricted by a PIN code. Two different kinds of User PIN codes are used in the system: One PIN for the **Super User** and one for the **Service User**.

Common for both PIN types is that the length must be between 4 and 8 digits and that they contain digits between 0 and 9.

The normal everyday user (**Normal User**) can make and receive calls, access the phone book, choose an ocean region and a default LES, read the alarm log and status and make a call from the Helpdesk. For a description of these functions see *Menu System* on page 49. All other setup changes have to be carried out by a Super User or a Service User.

Super User PIN

The Super User has the same rights as the Normal User. In addition the Super User can access the Super User menu. See *Super User functions* on page 64 for details.

A Super User will typically be a person responsible for setting up and maintaining the system. It is only possible to have one Super User PIN code.

If the PIN is entered incorrectly 3 times, the PIN is blocked. A blocked Super User PIN can only be unblocked by a PUK code or the Service User. The factory PIN code is '12345678'.

Service User PIN

The Service User has access to all Fleet system functionality that is accessible through the handset.

Only T&T and/or the supplier of the equipment normally know this PIN.

If the PIN is entered incorrectly 3 times, the PIN is blocked. Only a PUK code can unblock a blocked Service User PIN.

For use of the service menu, please refer to the "TT-3084A SAILOR Fleet77, TT-3086A SAILOR Fleet55, Installation Manual".

STU PIN and 128K PIN

Pin codes must be retrieved from your distributor in order to enable the STU functionality (Secure Telephone Unit) or the 128 kbps service. Please refer to *Additional Features* on page 87 and *Pin codes* on page 95 to see how to enable the service.

Normal calls

Call from handset

Any call made from the system uses a service type (Mini-M voice, Speech or 3.1 kHz audio).

The service type used for a call from the handset is the service type configured as default for this handset and the LES operator used will be the default LES operator.

When making calls from the handset, just type in the phone number as if you were making an international call (with prefix for automatic international calls equal to 00).

For example, to dial the number of Thrane & Thrane (+45 39558800), press the number:

00 for international calls, 45 for country code then 39558800, followed

by for # The display on the terminal handset will show how the call proceeds.

Hang up by pressing C. During and after a call, the display will show how long the call lasted.

The Phone Book can also be used to initiate a call, either by selecting an entry in the phone book or by using the short code. See *Call using phone book* on page 60 for details.

Calling the terminal

Calling the terminal or a device connected to the terminal is similar to making international calls. The specific IMN-number¹ has to be preceded by one of the five possible international access codes. This depends on whether you know which area the terminal is within or not:

870: Area of terminal not known

(Requires that the LES supports Mobility Management).

871: AORE

872: POR

873: IOR

874: AORW

To call the IMN-number on a terminal situated in IOR, dial

00873 followed by the IMN number

^{1.} A terminal may have more IMN numbers, because different services exist and more devices may be connected to the different hardware interfaces of the terminal.

Distress call

Introduction

Note

The distress functionality is available on Fleet77 systems only.

A distress call is an automated way of calling for help (SOS). A distress call from the Fleet77 system is a voice call, which means that the call will be connected to an operator at the RCC (Rescue Coordination Center). When the distress call is connected, the ship's position and the MES ID are sent to the RCC. This enables the center to identify and locate the ship.

To make a Distress call.

To initiate a Distress call, do as follows:

1. Press and hold the Distress button on the cradle.

The button will flash with intervals of 1 second and the cradle buzzer will beep with the same interval. After 5 seconds, the button light becomes constant and the buzzer stops beeping. Any ongoing call is preempted, unless it is a Distress call. During the preemption the handset display shows the message 'DISTRESS Wait'.

If the distress button is released within the 5 seconds, the distress call is canceled and the terminal returns to its normal state.

 Release the Distress button when the light in the button becomes constant. After the preemption, if any, the handset shows the message 'Select LES'. Scroll through the LES list with the feat and factor keys and select the LES

by pressing OK .

If you do not select a LES nor press *#*^{**} or *c* within 15 seconds, the call will be initiated through the LES pre-configured in the Distress LES. If no Distress LES is configured, the Default LES will be used instead. If no Default LES is configured, the NCS redirects the call to an appropriate LES.

Note If a Distress LES is not defined for each Ocean Region, an alarm will appear and the entry 'Distress LES is not selected in all Ocean Regions' will be added to the alarm log.

To cancel the Distress mode, press and hold the **Distress Stop** button, after the button light becomes constant, but before the 15 seconds timer runs out. The display will then show Distress Aborted.

If the Distress call is continued, the handset will display DISTRESS – Calling. The call will be connected to the RCC, the handset will display DISTRESS – Connected and the cradle LED 'Priority call' will light up. You can now make the Distress call

3. Use the handset to talk to the RCC operator.

The 'Distress' button light will stay on until the call is aborted.

Distress call failure.

If the Distress call fails to connect due to a system malfunction (BDU, ADU, satellite or terrestrial), the light in the cradle 'Distress' button will turn off and the system will return to a normal state.

Distress and Priority call to the ship

The RCC operator can generate a distress alert priority call to the ship. The 'Priority Call' LED will start flashing on all cradles, and if the call has distress priority the buzzer will beep with 1 second intervals. Any calls with lower priority, including MPDS sessions, are preempted and a busy tone is heard.

Answer the distress and priority call by picking up a handset or by pressing

after which the 'Priority Call' LED will light steadily and the buzzer stops beeping.

The 'Priority Call' LED is turned off when the call is terminated.

If the call is not answered by the ship, but terminated by the RCC, the Alarm LED turns on to indicate that there was an unanswered distress alert or priority call. Details about the alarm can be checked in the alarm log.

MPDS connection

Introduction

Note

The MPDS service is only available on Fleet55 systems when the vessel is positioned inside an area with Spot Beam coverage. On Fleet77 systems the service is also available in global beam.

Mobile Packet Data Service (MPDS) is a service that allows the mobile user to remain "always connected" to the Internet with billing based on the amount of data transferred rather than the time spent online. This makes the service an ideal and cost effective solution for applications like Web browsing, email services, IP/LAN connectivity and small to medium size file transfer. The MPDS service provides a 64 kbps shared channel.

While in MPDS mode the TT-3084A is flagged busy in the Inmarsat network. This means that the Fleet system is not able to receive any incoming calls until it returns to normal idle mode. However, the user can enable the Call Waiting Notification feature. This allows the system to receive voice calls during an ongoing MPDS call. For further information about this feature, see *Call waiting* on page 45.

The sections Setting up MPDS over RS-232 on page 104 and Setup using Ethernet/PPPoE on page 128 contain descriptions of how to setup an MPDS connection using your PC.

Call waiting

As indicated in the previous section the user can enable the Call Waiting Notification in order to receive incoming voice calls during an MPDS session. The enabling can optionally be restricted to specific phone numbers.

The 4-wire and 2-wire interfaces can be configured for usage for the Call Waiting Notification. When the notification arrives, the user is notified by a special ringing tone and a message is shown in the display if the 4-wire handset is selected for the service.

In case of an incoming call during an MPDS session with the Call Waiting Notification enabled, the user has three options:

The user can reject the preemption of the MPDS connection by pressing

or Exit on the 4-wire handset (if enabled) or by taking an enabled

2-wire phone off hook, pressing and placing the phone on hook again. The ringing stops on all handsets that are configured for the service.

• The user can accept the preemption of the MPDS connection by pressing

OK or #^{Dim} on the 4-wire handset (if enabled) or by taking an enabled

2-wire phone off hook, pressing #^{en} and placing the phone on hook again.

The MPDS session is now deregistered and the call gets through after a short while. The phone to which the call is routed starts ringing and the call can be answered. Note that the call can be answered on another interface than the interface that was used to accept the call – e.g. a fax will normally only be routed to a specific RJ11 connector and not the 4-wire handset.

• The user may also choose to do nothing. After a certain time the notification stops and the preemption of the MPDS connection is implicitly rejected, if no other lines have accepted the notification.

Configuration of the Call Waiting notification is described in *Call Waiting Notification* on page 89.

ISDN Connection

Introduction

Note The ISDN service is only available on Fleet55 systems when the vessel is positioned inside an area with Spot Beam coverage. On Fleet77 systems the services are also available in global beam. Though 128K can not be guaranteed by INMARSAT.

The Integrated Services Digital Network (ISDN) enables a bidirectional transmission of data to and from terrestrial **ISDN** networks.

The mobile ISDN service is charged by connection time. That makes the service feasible for transmissions that require a large data throughput.

The section *Setting up ISDN* on page 111 contains a description of how to setup an ISDN data connection on your PC.

Supported services

The Fleet55 and the generic Fleet77 support a single B-channel (1 x 64 kbps Data) and one D-channel (control).

The Fleet77 optionally supports two B-channels (2 x 64 kbps Data). In order to enable this service a pin code is needed. This pin code can be retrieved from your distributor. As with other services the terminal needs to be commissioned to the 128 kbps service.

The terminal does not support dynamic switching between one and two Bchannels. The user needs to decide whether to use one or two channels before establishing the call. The Fleet77 128 kbps service does not support mixed fixed and mobile originated calls, mixed UDI and voice calls nor the ability to close down one of the B channels dynamically.

For fixed originated calls, the terrestrial user is expected to dial the same INM number twice for each of the 64kbps calls.

Please refer to *ISDN interface* on page 16 for additional information about the ISDN interface.

Chapter 4

Operation

Menu System

This section describes the functions in the menu system that are available to all users.

The menu items concerning Distress/Priority call options are only present on Fleet77 systems.

- To access the menu, press Menu
- To scroll through the menus, press **†**^{Edit} or **1**^{Audio}.
- To enter the selected menu, press OK
- To exit to the previous level in the menu system, press Exit .
- To reach a specific menu item, press Menu and a number corresponding to the entry level. E.g. pressing Menu 5^s, will access the 'Alarm Log' menu.
- To toggle shortcut numbers on and off, pressing **b** in the menu system.

The level of access to the menus is divided into 3 groups of users. A Normal User, a Super User and a Service User.

The Normal User has access to normal everyday functions.

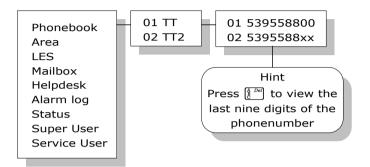
A **Super User** has the same rights, but can additionally access different setup menus.

The **Service User** menu can only be accessed by the supplier or Thrane & Thrane. The Super User and Service User menus are protected by PIN codes.

A complete Menu Tree can be found in Menu Tree on page 155.

Phonebook

Overview



The terminal **PhoneBook** contains 99 entries. Each entry holds the following information:

- Name
- Telephone number
- Short code

The telephone number includes call prefix for automatic calls and international access code. The telephone number can hold up to 22 digits.

The name can hold from 0 to 16 characters.

Short code

The short code can be used for quick access when dialing. To use the short



Viewing and dialing from the phone book

The list of entries in the phone book is sorted according to short code.

An entry in the phone book is displayed as a short code and a name if in alpha mode or as a short code and a telephone number if in normal mode.



Priority

When the wanted number is displayed, press **OK** to invoke the priority

menu. Use f and or fleet77). Press # or



C to initiate the call.

For more information on how to make priority calls, see *Priority calls* on page 62.

Inserting an entry

The following example shows how to insert an entry in the phone book from within the phone book menu.

In this example the number to Thrane & Thrane, 004539558800, is inserted with short code 14 and the name THRANE.

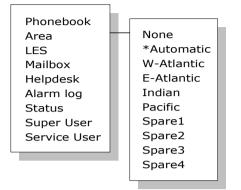


Editing or deleting an entry

To edit or delete an entry, select the entry in the phone book and press



Area



The **Area** menu is used to select ocean region and has the following list of possible choices:

- None
- Automatic
- W-Atlantic
- E-Atlantic
- Indian
- Pacific
- Spare 1
- Spare 2
- Spare 3
- Spare 4

The selected area is marked with an *. If Automatic is selected the terminal will determine the area by scanning the sky and selecting the satellite with the best C/No. The selection is changed by choosing an area and then pressing

• Consult a coverage map to see the coverage areas for each ocean region.

LES

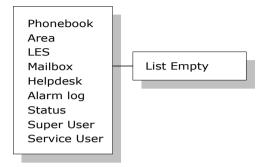
| Phonebook Area LES Mailbox Helpdesk Alarm log Status Super User Service User | | 001: Comsat 002: BT 003: KDD 004: Telenor 005: OTE 006: 007: 008: FRAC 009: ST12 | |
|--|--|--|--|
|--|--|--|--|

The **LES** list contains a list of those LES operators, which may be selected as gateway to the terrestrial network. The last used LES will be marked with * and this LES will also be the first LES tried next time the terminal is logged on.

Use or to select. The Area selected in *Area* on page 52, will decide which LES's will be available for selection.

See *LES Configuration* on page 85 for further information about LES configuration.

Mailbox



The **Mailbox** feature is not supported by all LES operators. The feature handles messages sent from the LES operator. If a call is made to a terminal which is busy, switched off, etc. the LES operator may offer the facility to record a short message. When the terminal becomes operational again, a message is sent indicating that the LES operator has recorded a short message for the terminal.

The \square symbol in the handset display indicates the presence of such messages.

Each message can be seen in the **Mailbox** menu and contains the following information:

- LES Access Code
- Service type (voice, fax, data).

To view an entry, select the message and press **OK**. See how to delete a message in the section *Call Logs* on page 64.

54

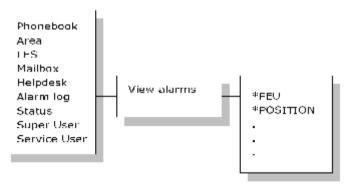
Help Desk



The **Help Desk** is a secondary phone book that can be used for storing up to 10 support phone numbers (e.g. Thrane & Thrane support centers).

Editing/inserting and deleting entries is done in exactly the same way as with the phone book, but it can only be done from the super user menu. Each entry contains a phone number, name of the entry, and a LES access code.

Alarm Log



The **Alarm Log**, logs all the alarms in the system. From this menu the alarms can be viewed only. To clear the alarm list see *Alarm Log* on page 55. Scroll

through the list using the \uparrow^{eff} or \downarrow^{add} keys. An* in front of the Alarm name

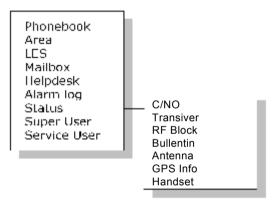
indicates that the alarm is still active. Select an alarm for viewing by pressing

OK . Each entry for an alarm contains an alarm description and the time and date when the alarm occurred. See *List of Error messages* on page 133 for a list of alarms.

The alarm log can hold up to 20 entries. The log will wrap around when the log is full.

Status

Overview



The Status menu has the following submenus:

- C/No
- Transceiver
- RF block
- Bulletin
- Antenna
- GPS
- Handset

C/No

Choosing C/No will display the signal strength in dBHz. Pressing Exit will return to the previous state.

Transceiver

- Release date: Software release date.
- Unit Type: Type of unit.
- Serial No.: T&T serial number.
- ISN: Inmarsat serial number.
- PCB No.: Serial number of main CPU board.
- Forward ID: The Forward ID number of the terminal.
- SW Ver.: Software version.

RF Block

- RX Frequency: Receiving frequency in MHz.
- TX Frequency: Transmitting frequency in MHz
- Freq. offset: Frequency offset between 0-1500 Hz.
- Acc. offset: Acc offset between 0-1500 Hz.
- AGC: AGC between 0-1024.
- Gain: Gain between 0-256.
- TX level: TX level equals LOW or OK.
- Lo1-Lo3: Lox In or Out of lock.
- Temperature: Temperature in deg. C.
- Power mode: Power mode in sleep or normal.

Bulletin

- Ocean Region: AORW, AORE, POR or IOR.
- NSR state: Not initialized, initializing or initialized.
- Type: Mini-M or NG
- Bulletin page 1-6: Page 1 to 255 or Invalid.
- Spot beam ID: Spot beam ID number between 1-255.
- SU CC Rxed: Between 0000-9999.
- SU CC Txed: Between 0000-9999.

Antenna

The antenna information is divided into two parts: <u>Front End Unit and Antenna</u> <u>Control Unit</u>, and is primarily intended for service use.

FEU:

- Unit type
- Serial no.
- SW version
- Mode
- Power
- Temperature
- Cable loss
- Reset count
- Date

ACU:

- Unit type
- Serial no.
- State
- Input power
- Control Version
- Loader ver.
- FPGA ver.
- SU ver.
- RX2 ver.
- Loader CRC
- Control CRC
- FPGA CRC
- Config CRC

GPS

- PositionInfo: Not ready or Latitude and Longitude.
- Heading: Not ready, heading 0-360 degrees or Heading N/A Low speed (If speed is equal to or below 1 knot).
- Speed: Not ready or speed in knots.
- UTC Time: Not ready or YYYY:MM:DD HH:MM:SS
- Internal GPS: Not ready or Active and ready.
- External GPS: Not ready (for future use).

Call functions

Call using phone book

The phone book can be used to initiate a call, either by selecting an entry in the phone book and then pressing \bigwedge or $\#^{\circ\circ}$, or by using the short code. To use the short code, press (1) followed by the short code. Pressing (1) afterwards will establish the call. Pressing $\#^{\circ\circ}$ instead will show the actual number and the call can then be established by pressing (1) or $\#^{\circ\circ}$. Pressing (1) instead of (1) and $\#^{\circ\circ}$, will invoke the priority menu. Use (1) or (1) to select call priority. Press $\#^{\circ\circ}$ or (1) to initiate the call. For more information on how to make priority calls, see *Priority calls* on page 62.

followed by C will redial the last number.

Call from handset connected to RJ11

Making a call from a (normal 2-wire PSTN) phone connected to one of the three analogue R]11 interfaces is done in the same way as a call from the

handset. Just remember to press the # key to signal to the terminal that the number is complete.

Calling Thrane & Thrane in Denmark (country code 45) is done by pressing the

following keys on the phone: **0045 39558800**

When using one of the RJ11 analogue interfaces please make sure that the selected interface is configured for a service, which supports voice (Mini-M voice, speech or 3.1 kHz audio). See *Routing* on page 66.

The display on the terminal handset will show how the call proceeds. After hanging up (on the 2-wire phone), the display will show how long the call lasted.

Call from an ISDN phone

Making a call from a phone connected to the ISDN interface is done in the

same way as a call from the handset. Just remember to press the $\#^m$ key to signal to the terminal, that the number is complete.

To call Thrane & Thrane in Denmark (country code 45), press the following keys on the phone:

0045 39558800

0 #^{Dim}

The display on the terminal handset will show how the call proceeds. After hanging up (on the ISDN phone) the display will show how long the call lasted.

Fax call

Note This procedure is currently not functional in F55.

Fax calls can be made whether or not the fax has got a keypad.

Making calls from a fax with keypad connected to one of the three analogue

RJ11 interfaces is done as international calls followed by #"". To call Thrane & Thrane in Denmark (country code 45) press the following keys on the fax:

0045 39558888



Please make sure that the selected analogue R]11 interface is configured for a service which supports fax (9600 fax or 3.1 kHz audio).

The display on the handset will show how the call proceeds.

After hanging up, the display will show how long the call lasted.

Priority calls

Note The Priority Call functionality is available on Fleet77 systems only.

A priority level can be selected when making a call. The priority levels are listed in the table below, where Routine-personal is the lowest priority and Distress is the highest.

| Call Type | Priority level |
|----------------------|----------------|
| Routine-personal | 0- |
| Routine-professional | 0+ |
| Safety | 1 |
| Urgency | 2 |
| Distress | 3 |

To make a Routine-personal call via the default LES, press the number and initiate the call by pressing $\#^{\circ\circ}$ or \checkmark . To make a Routine-personal, Routine-professional, Safety or Urgency call using default LES, press the number followed by \circ . Then use the $\#^{\circ\circ}$ or \checkmark to initiate the call. To make a priority call using a LES different from the default LES, press the number followed by \circ . Use the $\#^{\circ\circ}$ or $\#^{\circ\circ}$ keys to select call priority. Press \circ to open the LES list. Use the $\#^{\circ\circ}$ or $\#^{\circ\circ}$ keys to select a LES and press $\#^{\circ\circ}$, \checkmark or \circ to initiate the call.

A Distress call can only be made by pressing the Distress button on the Distress Cradle. See *To make a Distress call*. on page 43.

Internal calls

It is possible to make internal calls between any RJ11 (2 wire) interfaces.

To initiate the call, press the relevant interface code followed by $\#^{on}$. The table below shows the interface codes.

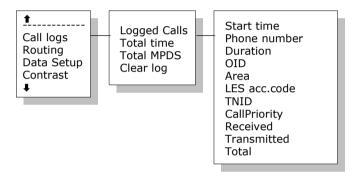
| Interface | Interface code | Interface port |
|-----------|----------------|----------------|
| R]11 #1 | 2 | X1 |
| R]11 #2 | 3 | X2 |
| RJ11 #3 | 4 | Х3 |
| ISDN | 5 | X7 |

Super User functions

This section contains a description of the items in the Super User Menu.

Call Logs

Menu overview



The Call log menu has got the following submenus

- Logged calls
- Total Time
- Total MPDS
- Clear log

Logged calls

By entering the Logged calls menu it is possible to inspect information about each of the outgoing calls made on the terminal. The following information is logged for each call:

- Start time of call.
- Destination phone number.
- Duration of call •
- Originating ID. (Description of service used). ٠
- Ocean region used.
- LES access code.
- Terrestrial network identity (always 0). •
- Call priority. •
- Number of received bytes in MPDS. •
- Number of transmitted bytes in MPDS. •
- Total number of bytes in MPDS. •

Total time

Total Time shows the total accumulated call time since last reset.

Total MPDS

Total MPDS shows the total accumulated number of bytes, used in MPDS sessions.

Clear log

The call log can be cleared by selecting the **Clear Log** menu. Press **OK** to



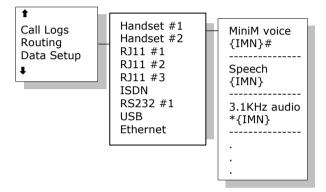
clear or Exit to abort.

The call log can contain up to 500 entries. After that it will start overwriting the oldest entry.

A warning is generated when the call log contains more than 470 entries. You may then back up your log data using Fleet CP PC software. If you also clear the log, you will get a warning again when 30 entries are left.

Routing

Menu overview



The Routing menu is used to associate the services with one or more interfaces. The menu has been divided into a number of submenus – one for each interface:

- Handset #1
- Handset #2
- R]11 #1
- R]11 #2
- R]11 #3
- ISDN
- RS-232 #1
- USB
- Ethernet

IMN numbers



The IMN-number has to be defined before the service can be routed to an interface. The service will not be listed in the routing table unless it has an IMN-number defined.

Note

Some users want the IMN number to reflect the corresponding telephone number. In this case the user should EDIT the default IMN number. The INSERT function is only for adding additional IMN numbers. (or for creating the first IMN in case the list is empty).

When entering one of the above submenus it is possible to scroll through a list of all relevant IMN-numbers for the interface. In the handset menu, you will see all IMNs associated with voice: **Mini-M voice**, **Speech**, **3.1 kHz audio**. The ISDN menu has the same, but in addition also the services **64 kbps** and **56 kbps** and, if enabled, **2x64 kbps** and **2x56 kbps**.

Changing routing status

If an IMN has an incoming route to an interface it is marked with "*". If it has an outgoing route to an interface, it is marked with a "#".

It is possible to change the routing-status for each IMN to the opposite by

pressing ***** for incoming and $\#^{m}$ for outgoing.

Routing an IMN to more interfaces

It is possible to route one IMN to more interfaces. E.g. an IMN can be routed to all three RJ11 interfaces at the same time. This will enable an incoming call to be routed to three 2-wire phones simultaneously.

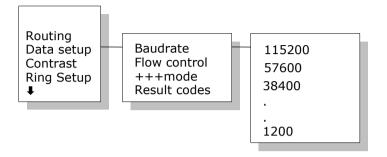
Routing matrix

The table below gives an overview of the routing matrix in the Fleet system. The Xs indicate which service can be routed to the specific interface.

| | | | Interface | | |
|---------------|---------|--------------------|----------------|------|----------|
| Service | Handset | R]11 (1, 2 & 3) | RS-232/ USB | ISDN | Ethernet |
| Mini-M voice | х | х | | х | |
| 9600 fax | | х | | | |
| Speech | X | x | | x | |
| 3.1 kHz Audio | х | х | | х | |
| 64 kbps | | | x | x | |
| 56 kbps | | | | х | |
| MPDS | | | Xa | | х |
| 2x64 kbps | | | | х | |
| 2x56 kbps | | | | х | |

a. Please note that MPDS can only be associated with RS-232 and Ethernet - not the USB interface.

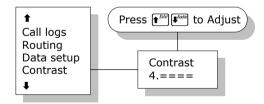
Data setup



This menu is used to setup baud rate and data flow control for the RS-232 interface. The following settings can be configured.

- Baudrate: 115200-1200
- Flow control: None | Xon/Xoff | Hardware ٠
- +++mode: Disabled | Enabled ٠
- Result codes: Disabled | Enabled

Contrast

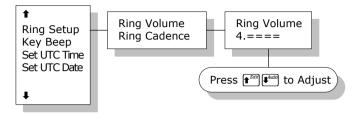


The display contrast of the two handsets can be adjusted. To change the contrast level, select the **Contrast** menu and adjust the value with or



. The contrast can be adjusted between 1 and 8. Default value is 4.

Ring setup

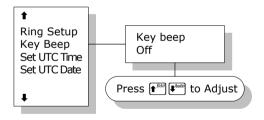


Ring setup gives the possibility to change the ringing tone and the handset volume. Adjustable values are:

- **Ring Volume:** Off | 1 | 2 | 3 | 4, default is 4.
- **Ring Cadence:** 1 | 2 | 3 | 4 | 5 | 6 | 7, default is 1.

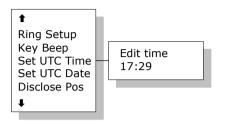


Key Beep



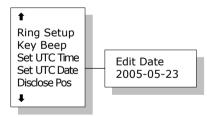
Key Beep, the sound that is heard when a key is pressed, can be set to Off, 1, 2, 3 or 4. The setting is adjusted with **f** or **f**. Key Beep is default off.

Set UTC Time



The current UTC time can be viewed and modified. The time is displayed in 24 hour format {hh:mm}. Enter a new time and press or to update or Exit to cancel. If the clock is set to a non-UTC time a clock error message will appear after a while. By pressing (*), the GPS time is automatically transferred. The clock error message can be cleared by Exit , but only for 24 houres, where the message will be shown again.

Set UTC Date

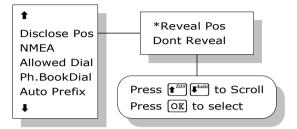


The current UTC date can be viewed and modified. The date is displayed in the

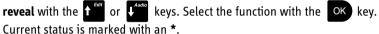
format {yyyy:mm:dd}. Enter a new date and press **OK** to update or **Exit** to

cancel. By pressing *****, the GPS date is automatically transferred.

Disclose Pos.



It is possible to disable the automatic reporting of position, from the GPS system. This menu gives the option to change this. Select **Reveal Pos** or **Don't**



Current status is marked with a



Disabling automatic reporting of position means that the terminal will report spot beam ID instead.

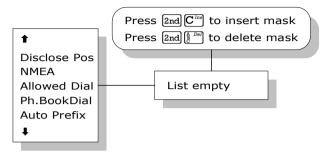


When a user initiates a maritime distress priority call, the position is reported regardless of the status of the automatic reporting.

NMEA

NMEA. Not supported in this release.

Allowed Dial



Allowed Dial is a function that allows the Super User to specify a phone number mask to restrict outgoing calls.

A phone number matches a dial mask, if the number contains at least as many digits as the mask and when the digits in the mask match the corresponding digits in the phone number, starting from the first digit.



to insert a mask and 2nd

to delete a mask.

Examples:

Mask: 00453955 Valid number: 004539558800 Valid number: 004539558888 Invalid number: 39558800 Invalid number: 004539

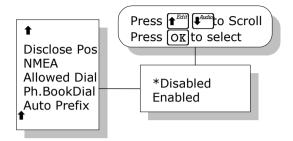
(C)

The terminal can contain up to 99 entries and each entry can be 22 digits long.



The phone number you enter in the dialer for making an MPDS connection is a dummy number that is not used. Therefore the "Allowed Dial" list has no effect on MPDS connecting.

Ph.Book Dial

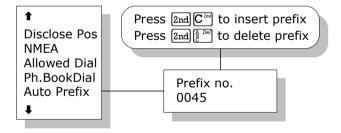


When this function is enabled, Normal User will only be able to make calls using the phone book or the Help desk from a SAILOR handset.

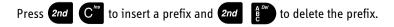
Use \mathbf{t}^{form} or $\mathbf{t}^{\text{Audio}}$ to scroll between 'Enable' or 'Disable' and press OK to select.

The function is by default disabled.

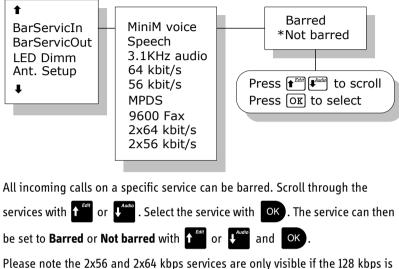
Auto Prefix



A prefix, e.g. 0045 for Denmark, can automatically be added to any dialed number. The prefix is not added to numbers dialed from the phone book. One prefix number with up to 22 characters can be defined. By default no Auto Prefix number is specified.



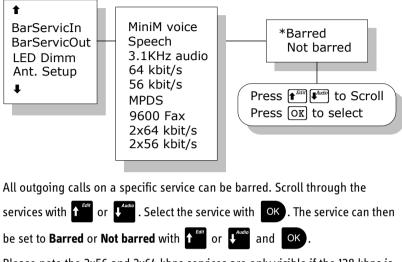
BarServiceIn



Please note the 2x56 and 2x64 kbps services are only visible if the 128 kbps enabled.

Default setting is "Not barred" for all services.

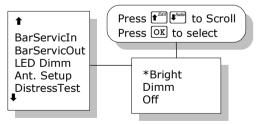
BarServiceOut



Please note the 2x56 and 2x64 kbps services are only visible if the 128 kbps is enabled.

Default setting is "Not barred" for all services.

LED Dimm

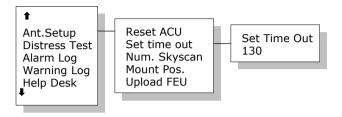


The brightness of the 4 LEDs on the two handsets can be adjusted. To change the brightness level, select the **LED Dimm** menu and adjust the value with

or **U** . The brightness can be adjusted to **Bright**, **Dimm** and **Off**. Default value is Bright.

Antenna Setup

Menu overview



Reset ACU

This function will reset the ACU in the antenna. The DC power running in the antenna cable will be turned off for a few seconds, causing the ACU to restart. This can be useful if the antenna control freezes or locks up.

Set time out

This function sets the number of seconds the system waits without a satellite signal before it assumes the tracking is lost. Valid range is 1 to 300 seconds.

Default is 130 seconds. Confirm changes by pressing OK.

Num. Skyscan

This function enables the user to define the number of sky scans. Valid range

is 1 to 10 scans. Default is 1 scan. Confirm changes by pressing OK.



Mount Pos.

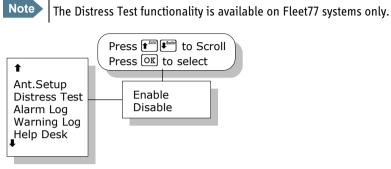
Because of the built-in GPS, the antenna is capable of finding the satellite within a few seconds. However, a heading of the ship is also needed. Because the GPS does not supply the antenna with this information, you must enter a relative angle of the antenna compared to the ships bow. Valid angles are 0(REAR), 90(PORT), 180(BOW), and 270(STARBOARD) deg, positive in a clockwise direction. Default angle is 0 deg. Confirm changes by pressing



Upload FEU

If a new FEU (Part of the antenna) is installed, this command will upload software to the FEU, thereby pairing the software in the BDU and FEU. If the FEU software version in the antenna is different from the version that is stored in the BDU, you will get a warning. You may then use the "Upload FEU" command to remove this difference.

DistressTest



A **Distress Test** is made to test the Distress call system. When the RCC receives the call, a flag in the message is set, so that the RCC can identify the call as a test call. Follow this Distress Test procedure:

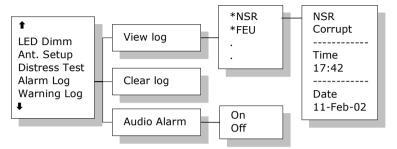
- 1. Enter the DistressTest menu and use **t** or **u** and **oK** to enable distress test. The display on the handset will show 'Distress Test Enabled' and the Distress Test LED will start flashing.
- 2. The Distress test mode remains active in 30 seconds, after which it automatically disables the test again. While the distress test is enabled, press the Distress button on the cradle for 5 seconds or until the light on the button stops flashing and the buzzer stops beeping.
- 3. All ongoing calls will be preempted after 15 seconds .
- 4. A list of distress LES's is presented in the handset display. Use $\int_{-\infty}^{+\infty}$ or

and or to select a LES. If a LES is not selected within 15 seconds, the pre-configured LES will be selected instead.

- 5. The handset display will now go from 'Distress calling' to 'Distress connected' as the call progresses. 'Distress connected' also means that the test was a success.
- 6. To abort the test call press or wait 120 seconds, after which the call will automatically be disconnected.

Alarm log

Menu overview



The **Alarm Log**, logs all the alarms in the system. From this menu, the alarms can be viewed and cleared. The alarm log can contain up to 20 entries. When the log is full, the oldest alarms are deleted.

Clearing the alarm log

To clear the alarm list, select Clear log and confirm the message Delete

all? by pressing OK.

Viewing the alarm log

To view the alarm log, select View log. Scroll through the alarm list, using the

or keys. A * in front of the alarm indicates that it is still active.

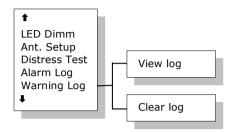
To select an alarm for viewing, press **OK**. Each entry for an alarm contains an alarm description and the time and date when the alarm occurred. See *List* of *Error messages* on page 133 for a list of alarms.

Audio alarm

You may get an audio alarm when an alarm is added to the alarm log. This may be turned on and off by entering the **Audio Alarm** menu.

Warning Log

Menu overview



The Warning Log logs the warnings in the system. Warnings are not as critical as alarms. From this menu, the warnings can be viewed and cleared.

Clearing the warning list

To clear the warning list, select Clear log and confirm the message Delete

all? by pressing OK

Viewing the warning log

To view the warning log, select View log. Scroll through the warning log using

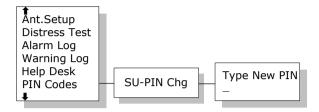
the **1** or **1** key. A * in front of the warning name indicates that the warning is still active.

To select a warning for viewing, press **OK**. Each entry for a warning contains a warning description and the time and date when the warning occurred.

Help Desk

Help Desk. Please refer to *Help Desk* on page 55.

PIN codes

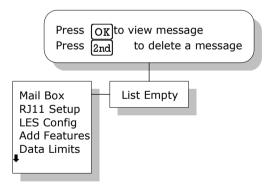


The **PIN codes** menu is where the Super User PIN is changed. For a description of the pin codes, see *Use of PIN codes*. on page 39. The **PIN codes** menu has the following submenu.

SU-PIN Chg: The Super User PIN is changed here. Type in the new PIN and

press **OK** to accept the change. Retype the new pin and press **OK** . It is not possible to enter a SU-pin code identical to the service user pin !

Mailbox



The **Mailbox** feature handles messages being sent from the LES operator. If a call is made to a terminal that is busy, switched off, etc. the LES operator may offer the facility to record a short message. When the terminal becomes operational again, a message is sent indicating that the LES operator has recorded a short message for the terminal.

The \square symbol in the handset display indicates the presence of such messages.

Each message can be seen in the **Mailbox** menu and contains the following information:

- LES Access Code
- Service type (voice, fax, data).

The following operations are possible:

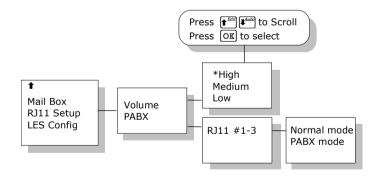
- View entries
- Delete entries.

To View an entry, select the message and press OK.

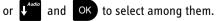
To delete an entry, select the message and press 2nd

RJ11 Setup

Overview



The **RJ11 Setup** menu contains the two submenus **Volume** and **PABX**. Use 1



Volume

2-wire phones connected to the R]11 interfaces may vary in sensitivity. As a consequence the output volume from the interfaces can be adjusted. The volume can be set to High, Medium or Low.

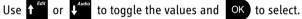
Adjust the setting with f^{eff} or f^{Mate} and select with OK. The default value is High.

Press Exit to leave the submenus.

PΔRX

When you select **PABX** (Private Automatic Branch eXchange) a submenu appears where R]11 #1-3 can be selected. Each of these can be set in Normal mode and PABX mode (default is Normal mode).

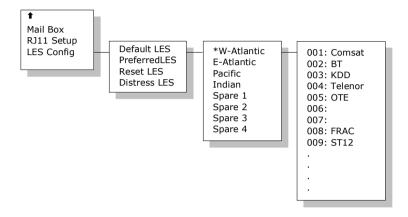
If a PABX is to be connected to an R]11 connector, select PABX mode.



Press **Exit** to leave the submenus.

LES Configuration

Overview





Note The Distress LES functionality is available on Fleet77 systems only.

This menu is used to select a list of LES operators. It contains the following submenus:

- Default LES •
- PreferredI ES •
- Allowed LES •
- Reset LES •
- Distress LES

Default LES

The **Default LES** list contains a list of the LES operators that may be selected as gateway to the terrestrial network. The last used LES will be marked with * and this LES will also be the first LES tried next time the terminal is logged on.

If there is no LES list selected under Allowed or Preferred LES, the Default LES list will contain the LES list from the satellite bulletin board, meaning all

available LESs in the selected Ocean region. Use \uparrow^{Edit} or $\downarrow^{\text{Audio}}$ and \bigcirc to select an Ocean region and then a LES.

To edit the LES names in the Default LES list, select the name and press



2nd \uparrow^{Edit} to start editing the selected name.

To **clear** the name, press 2nd



An **Allowed LES** list can be selected under the Service User menu. If an Allowed LES list exists, only the LESs in this list can be selected under Default and Preferred LES. An Allowed LES list contains all available LES operators in the selected ocean region. The operators marked with * can be used as Default LES operators and thus appear in the Default LES list above. If all LES operators are allowed and can be used there are no markings.

Preferred LES

As there are many operators, you can use **PreferredLES** to make selections easier. The Preferred LES list can be used to indicate in which order LES operators should appear on the Default LES list.

Press 2nd C^m for each LES intended to be on the list, in the order they should appear in the Default LES list.

A prompt for a TNID will appear in the handset display. This value is usually 0, but in some countries with more than one terrestrial network, the TNID can

have another value. To accept the default TNID, press OK. Press OK again to update the preferred LES list.



To remove a LES from the list, press 2nd and then or to update the list.

Reset LES

The **Reset LES** command resets all the LES names to default names.

Distress IFS

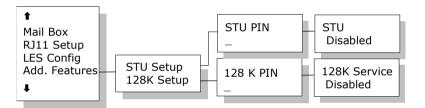
The **Distress LES** list contains a list of the LES operators which may be selected

when making a Distress Priority Call. Use \int_{1}^{607} or \int_{1}^{4007} and OK to select an Ocean region and then a LES.

Note

If a Distress LES is not defined for each Ocean Region, an alarm will appear and the entry 'Distress LES is not selected in all Ocean Regions' will be added to the alarm log.

Additional Features



The Additional Features menu contains two submenus STU Setup (Secure Telephone Unit) and **128K Setup**. To enable the STU or 128K services a PIN code must be entered. The PIN code can be retrieved from your distributor.



Use **1**^{*Edit*} or **4**^{*Audio*} and **OK** to choose **STU Setup** or **128K Setup**.

If the PIN code is successfully entered you can enable or disable the service.

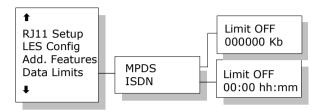


Use $\mathbf{\hat{t}}^{\text{Edit}}$ or $\mathbf{\hat{t}}^{\text{Audio}}$ to toggle and OK to change.

Press Exit to leave the submenu.

Data Limits

Overview



The Data Limits menu enables the user to enter an upper limit for the use of each high speed connection. This feature is an effective way of preventing that a user by mistake forgets to close a connection.

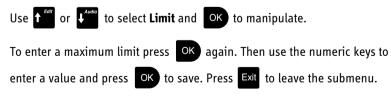
The Data Limits menu contains two submenus MPDS and ISDN.



MPDS

The **MPDS** submenu contains two parameters: **Limit** and a **value** for the maximum allowed amount of kilobytes that can be transferred in each call.

Limit can be either **ON** or **OFF**. If set to **ON** the MPDS connection will automatically be closed down if the transferred amount of data exceeds the entered maximum value. If set to **OFF**, there will be no limits for the amount of data that can be transferred.



ISDN

The **ISDN** submenu contains two parameters **Limit** and a maximum duration for each call. **Limit** can be either **ON** or **OFF**. If set to **ON** the call will

automatically be closed down if the call has lasted longer than the entered maximum duration. If set to **OFF**, there will be no boundaries on the call duration

Use \mathbf{f}^{Edit} or $\mathbf{J}^{\text{Audio}}$ to select **Limit** and **OK** to manipulate.

To enter a maximum call duration press **OK** again. Then use the numeric

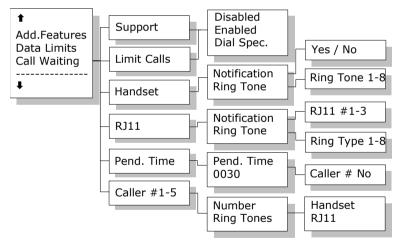
keys to enter the duration in hours and minutes and press **OK** to save. Press



Exit to leave the submenu.

Call Waiting Notification

Overview



The Call Waiting menu contains a number of submenus.



Use \uparrow or \downarrow and OK to select among the submenus.

Press **OK** to save the changes and press **Exit** to leave a menu. Please refer to *Call waiting* on page 45 for general information about the Call Waiting Notification.

Support

The **Support** menu is used for enabling or disabling the Call Waiting Notification service. A third option **Dial Spec.** makes it possible to control the **Support** setting using the AT shell command¹. Choose the settings by pressing



OK and press Exit leave the menu.

Limit Calls

The user may not want all calls to interrupt the MPDS sessions. It is possible to enter up to five phone numbers that are allowed to interrupt the MPDS sessions while all others will be rejected. If Limit Calls is set to Enabled only the five phone numbers are allowed to interrupt. If **Limit Calls** is set to Disabled all calls are allowed to interrupt. The third option Dial Spec. makes it possible to control the Limit Calls setting using the AT command². Please note that the **Limit Calls** service is not supported by the LES at present time.

However, it will most likely be available in near future. Choose the settings by

pressing OK and press Exit leave the menu.

Handset

The Handset menu contains two sub items: Notification and Ring Tone.

Notification can be either Yes or No and it controls whether or not the 4-Wire Handset should be used for Call Waiting Notification.

Ring Tone can be used for choosing among the 8 Ring Tones. Select the

settings by pressing **OK** and press **Exit** leave the menu.

1. If Dial Spec. is chosen, support of Call Waiting Notification can be controlled using the AT shell command +WCWNS=<value> during the MPDS call setup. Possible values for the AT shell command are: 0 = DISABLED. 1 = ENABLED, 2 = AUTOMATIC.

^{2.} If Dial Spec. is chosen the Limit Calls setting can be controlled using the AT command **+wCWNR=<value>** during the MPDS call setup. Possible values are: 0 = DISABLED, 1 = ENABLED.

RJ11

The RJ11 menu contains two sub items: Notification and Ring Tone.

Notification can be either **Yes** or **No** for each of the three R]11 2-wire connectors.

Ring Tone can be used for selecting a common 2-wire ring tone among eight ring tones. The ring tones are described with the two symbols '#' (sound) and

' ' (no sound). Select the settings by pressing OK and press Exit to leave the menu.

Pending Time

The **Pending Time** is set to 30 seconds by default. The Call Waiting Notification will continue for a number of seconds corresponding to the value of **Pending Time**. If the user chooses to ignore the notification for a longer period the incoming call will be ignored.

Enter a value and press **OK** to save when leaving the menu. Press **Exit** to leave the menu without saving.

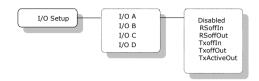
Caller #1-5

Each of these items (#1-5) can contain a phone number that is allowed to interrupt the MPDS sessions, if this function is enabled in the menu item **Limit Calls**.

Each number can be individually associated with a ring tone and with the 4-Wire handset and/or a number of the RJ11 2-Wire connectors. Configuration is done as described in the menu items **Handset** and **RJ11**.

I/O Setup

Overview



Each input/output pin can be configured to one of these functions:

As input types: TxOffIn, RSOffIn As output types: TxOffOut, RSOffOut, TxActiveOut

| TxOffIn: | Input activates TxOff functionality. |
|--------------|--|
| RSOffIn: | Input activates Radio Silence functionality. |
| TxOffOut: | Output indicates that TxOff is active. |
| RSOffOut: | Output indicates that Radio Silence is active. |
| TxActiveOut: | Output indicates that Transmit is active. |

Each input or output pin can be configured as either active high or low.

TxOff (Transmit Off):

When this function is active the terminal will stop all transmission from the antenna by terminating the call as it is normally done. Distress alarms from ship or from land will be allowed.

RS (Radio Silence):

This function has higher priority than the Transmit-Off function. If this function is active any transmission from the antenna will be blocked. Even distress calls in both directions will be prohibited.

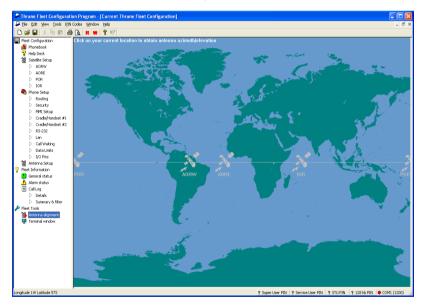
Both functions can only be activated by the discrete I/O pins. The pins have to be configured from the Super User menu, which can only be accessed by entering a password.

PC programs

System set-up using FleetCP

Overview

System set-up can be managed from a PC program called **FleetCP**, instead of from the handset. **FleetCP** can be installed from the enclosed CD-ROM. The following pages contain a short introduction to **FleetCP**. The picture below shows the initial screen, when the program is started.



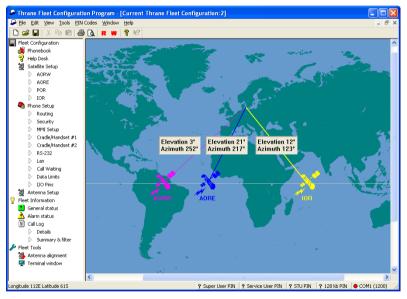
Connect the transceiver to a PC using a standard RS-232 connection.

When connected, The FLEETCP will automatically download the information from the fleet to the PC. It is also possible to click the red **R** button on the top toolbar to read the current configuration from the terminal. Click the red **W** button to write any changes to the terminal.

Select the functions by clicking in the left menu window. The menu window is divided into the following groups: Phonebook, Help Desk, Satellite setup, Phone Setup, Antenna Setup, General Status, Alarm Status, Call Log, Antenna Alignment and Terminal Window.

The Map

Clicking the map will show the Azimuth and Elevation to the satellites reachable in that area. See picture below.



The status bar in the lower part of the window shows longitude and latitude as the cursor is moved around the screen.

Pin codes

The right side of the status bar shows the status of the PIN codes. If no PIN codes are entered, all lock icons will be red and locked. Click the appropriate button to enter or change a PIN code. See the picture below.

| > |
|--------------------|
| ОК |
| Cancel |
| <u>C</u> hange PIN |
| Logout |
| |

When a correct PIN is entered, the lock icon will become unlocked and turn green. At the same time a new logout button will appear next to the PIN code buttons. Click this button to reset the status of all PIN codes.

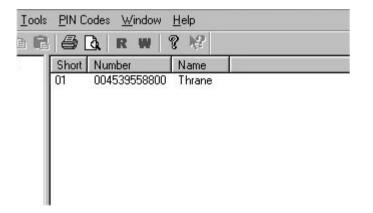
If a change to the configuration is made without entering a PIN code first, a popup asking for the PIN will appear when the **Write** button is pressed. See below.

| Capsat | Fleet Configuration | Program | × |
|--------|---|---------|---|
| | You need supply the this configuration ca | | |
| | Service U | ser PIN | |
| | OK | Cancel | |

To read more about PIN codes see Use of PIN codes. on page 39.

Phonebook

To enter new Phonebook entries, select **Phonebook** and right-click in the phone book area. Entries here can be modified or deleted in the same way. See the picture below. For further information, see *Phonebook* on page 50.



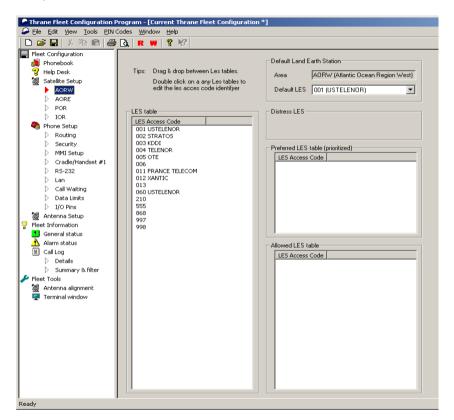
| Short | 01 | ОК |
|--------|--------------|----------------|
| Number | 004539558800 | Cancel |
| Name | Thrane | <u>D</u> elete |

Inserting, editing and deleting entries in the Helpdesk works in a similar way. See the Installation Manual for further information.

Satellite Setup

To enter the Satellite Setup window, select **Satellite Setup** in the left menu and select the ocean region you want to set up.

Satellite Setup offers an easy way of setting up Allowed, Preferred and default LES. LES operators are dragged and dropped between the three tables. See the picture below.



Read more about LES configuration in LES Configuration on page 85.

Phone Setup

Routing

To route calls, select **Phone Setup > Routing** from the left menu and use the table.

Click in the cell that corresponds to the service/interface that is to be changed. Click the * (incoming) or **#** (outgoing) button in the lower part of the screen to define it as an incoming or outgoing call. To add an IMN, click the **New IMN/ID** button. See the picture below.

| Call / device for | anng | | | | | | | | | |
|--|------|---|------------|------------|------------|-------------|------------|--------|------|----------|
| Service | IMN | ID | Handset #1 | Handset #2 | Rj11 #1 | Rj11 #2 | Rj11 #3 | RS-232 | ISDN | Ethernet |
| mini-M voice | 1 | 01h | *# | # | # | # | # | | # | |
| 9.6 kbit Fax | 3 | 16h | | | | | | | | |
| 9.6 KDIC Fax | 3 | 1011 | | | | | | | | |
| Speech | 4 | 91h | * | | | | | | | |
| 3.1 kHz audio | 2 | 61h | * | | | | | | | |
| 64 kbps UDI | 8 | 51h | | | | | | | | |
| 2x64 kbps UDI | 11 | 86h | | | | | | | | |
| 56 kbps UDI | 7 | 71h | | | | | | | | |
| 2x56 kbps UDI | 10 | 88h | | | | | | | | |
| MPDS | 9 | A1h | | | | | | * | | # |
| Legend *: Activate on incoming calls #: Use this service for outgoing calls (max, one per column) | | | | | | | | | | |
| Additional Feature | | | | | | | | | | |
| Additional Featu | a C | 128 kbps services Disable Note: The feature requires special pin. | | | | | | | | |
| | | Disab | le | ▼ Note: T | he feature | requires sp | ecial pin. | | | |

- Call / device routing - Note: MPDS is NOT supported under USB-----

See *Routing* on page 66 and *IMN Config* in the Installation manual for a detailed explanation about routing, IMN and IDs.

Setting up time and date

To correct the time/date or the language (future option), select **Phone Setup > MMI Setup**.

Click the **Use PC time** button to import the time and date from the PC clock. If the clock is set to a non-UTC time a clock error message will appear on the 4-W handset on the transceiver after a while. Click **OK**.

| UTC Time 11 | :22:56 🕂 | П СК |
|-------------|-------------|----------------------------|
| 50.51 | | Cance |
| | Use PC time | |
| .) | | |
| | | 1 |
| | 50.51 | 53:51 53:51 Use PC time |

Barring services

In the **Security** window call restrictions can be enabled or disabled and an Auto prefix inserted.

Select **Phone Setup > Security** to enter the Security window.

| no, Onka -di | - 7 |
|--|---|
| 🖪 R 🗰 😵 🕸 | |
| R ■ S K? ->kAss dal | Aux prot- Pref- Live: cutopropide for numbers in MLS proceebook Pfrorespondial Total In Disclose position Terge Toston IV Aux in a discribute for its |
| Daned remites Service Averlaste to noming cells Averlaste oppopting to which theorem of the tell of the tell of the tell of the tell of tell | als If |
| Y to be the eff | N У земляные на у мине в тутовы и х 🔶 соки сил С |

See the sections *Allowed Dial* on page 73, *BarServiceIn* on page 75 and *BarServiceOut* on page 76 for more details.

Settings

In the Cradle/Handset window it is possible to setup ring type, ring volume, LED brightness and display contrast.

Select **Phone Setup > Cradle/Handset #1** or **#2** to enter the Cradle/Handset window.

| N Codes <u>W</u> indo | | | | | | | |
|--|------------|--------|----------|-----|------------|----------|--------------|
| | Ţ | N2 - | | | | | |
| Ring setup (Off) Volume | 1 | r. | i. | 1 | - <u>ˈ</u> | (Max) | OK Cancel |
| Ring type | Ring | type 2 | | | | • | |
| - Contrast Contrast | 1 | | <u>.</u> | 1 1 | 1 | (Max) | |
| LED Brightness- (Off) Brightness | 1 | | 1 | | - <u>`</u> | (Bright) | |
| Key beep (Off) Volume | <u>ن</u> – | ı | -1 | ı | 1 | (Max) | |

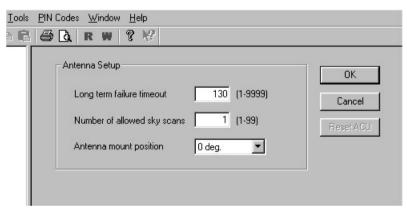
RS-232 parameters of the terminal can be changed in the RS-232 window.

| Select Phone Setu | p > RS-232 to | enter the | RS-232 window. |
|-------------------|---------------|-----------|----------------|
|-------------------|---------------|-----------|----------------|

| RS-232 para | ameters of termi | nal | | ОК |
|-------------|------------------|--------------------|---------------|--------|
| | Baud rate | 115200 | • | Cancel |
| | +++ mode | N | | |
| | Result codes | | | |
| | Flow control | Hardware | ¥ | |
| | Call waiting | Disable | * | |
| (Elow con | trol must remain | set to Hardware in | this version) | |

Antenna

Select **Antenna Setup** from the left menu to change Long term failure timeout, number of allowed sky scans and the antenna's mount position relative to the ship's bow. See *Antenna Setup* on page 77 for details.



The antenna can be rebooted by clicking the Reset ACU button.

Terminal window

The terminal window makes it possible to run AT commands in the same way as the Windows program HyperTerminal.

Select **Fleet Tools > Terminal Window** from the left menu to access the terminal window.

Setting up data equipment

Setting up MPDS over RS-232

MPDS hardware connection

The illustration below shows typical hardware setup for an MPDS data connection.



For an MPDS session, connect an RS-232 cable between the COM port of the computer and the COM ports on the Fleet system. The COM port on the Fleet system is marked X10.

This setup procedure is intended for PCs running a MS-Windows operating system.

The PC communicates with the transceiver as if it were a modem. Connect the transceiver to a COM port via a standard RS-232 cable.

Configuring the TT-3084A, TT-3084B & TT-3086A

The transceiver has to be configured for the right ocean region and LES operator that provides the MPDS service. This is done using the handset user interface.

The RS-232 configuration of the transceiver should be (using the handset user interface, see *Data setup* on page 69):

Baud rate: 115200 baud

Flow control: Hardware

Setting up your PC

This section describes in general terms how to set up an MS-Windows based PC, covering Windows 95, 98, 2000 and NT. The screen dumps below are from Windows 98. For a detailed description with more screen dumps of the installations, you are referred to the Application Note "Configuring SAILOR Fleet77 for MPDS" on your MES Software distribution disk or at our web site www.thrane.com.

Step 1: Install a standard modem

| Install New Modem | |
|---|--|
| | and model of your modem. If your modem is not listed, lation disk, click Have Disk. |
| Manufacturers: | Models |
| (Standard Modem Types) (VoiceView Modem Types) 3Com 3X Accton Technology Corpor | Standard 2400 bps Modem Standard 9600 bps Modem Standard 14400 bps Modem Standard 19200 bps Modem Standard 28800 bps Modem Standard 33600 bps Modem Standard 56000 bps K56Elex Modem |
| | < <u>B</u> ack Next > Cancel |

1. From the **Control Panel** select **Modems** and add a Standard modem. Do not let Windows detect the modem, but manually select a standard 28800 bps Modem.

- 2. Select the appropriate COM port (i.e. the COM port that is connected to the terminal.
- 3. Set maximum speed to 115200.
- 4. Set Data bits = 8, Parity = None and Stop bits = 1.

| tandard 28800 | bps Modem Properties | ? |
|----------------------------|-----------------------------|--------|
| General Conne | ection | |
| Connection p Data bits: | | |
| <u>P</u> arity: | None | |
| <u>S</u> top bits: | 1 | |
| | or dial tone before dialing | secs |
| | _ | mins |
| Port Setting | IS Ad <u>v</u> ance | ed |
| | OK | Cancel |

5. **Important:** Enter **Advanced settings** and type the initialization command **AT+MPDS** in the **Extra settings** field.

| Advanced Connection Settings | ? × |
|--|---|
| Use gror control | ✓ Use flow control ✓ Hardware (RTS/CTS) ✓ Software (XON/XOFF) |
| _ <u>M</u> odulation type | |
| Extra settings AT+MPDS | |
| <mark>∐ Append to log</mark> ∐iew Log | OK Cancel |

This string is transferred to the terminal when setting up a connection.

If the MPDS connection is to use another LES than the one already selected, use the initialization command **= AT+MPDS;+WLES=XXX**, where XXX is the LES number.**+WLES=XXX** is only needed if MPDS LES is differant from default LES.

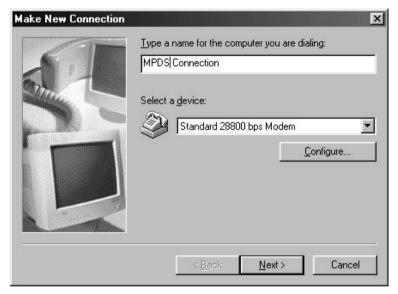
6. If the terminal is to stay in MPDS mode with no activity for longer periods of time, the automatic "disconnect when idle" setting in Windows must be disabled. Refer to your Windows manual on how to do this.

AT+MPDS

PC programs

Step 2: Create a Dial-up connection

- 1. Open **Dial-up Networking** from **My computer** and click **Make new connection**.
- 2. Select the standard modem defined during step 1 as the dial up device.
- 3. Enter a dummy telephone number (the number is not used but has to be defined write e.g. "123" as the phone number.
- 4. Give the connection a recognizable name e.g. MPDS connection, and click **Next >**.



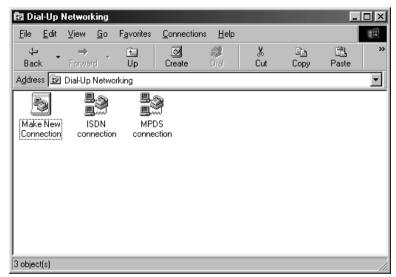
5. Include TCP/IP as allowed network protocol and use default TCP/IP settings (Server assigned IP address, Server assigned name server addresses etc.).

| MPDS Co | onnection | ? × | | | | |
|----------|---|-----|--|--|--|--|
| General | Server Types Scripting Multilink | | | | | |
| Туре с | of Dial-Up <u>S</u> erver: | | | | | |
| PPP: | Internet, Windows NT Server, Windows 98 |] [| | | | |
| Adva | anced options: | | | | | |
| v | Log on to network | | | | | |
| v | Enable software compression | | | | | |
| | Require encrypted password | | | | | |
| | Require data encryption | | | | | |
| | Becord a log file for this connection | | | | | |
| Allow | wed network protocols: | | | | | |
| | NetBEUI | | | | | |
| | IPX/SPX Compatible | | | | | |
| N | ICP/IP TCP/IP Settings | | | | | |
| | | | | | | |
| | OK Canc | el | | | | |

6. Click OK.

An MPDS connection can be started automatically by an application like Internet Explorer or Outlook Express. The connection can also be established manually as follows:

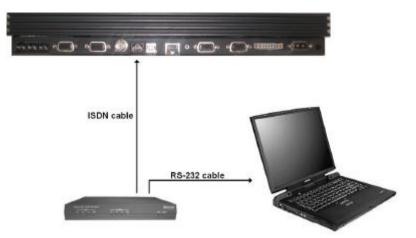
- 1. In Windows, open **Dial-Up networking** and double click the appropriate icon.
- Enter username and password if necessary and click Connect.
 Wait for the connection to be completed, indicated by a Dial-up Networking icon in the task bar tray.



Disconnect by right-clicking the tray icon and choosing **Disconnect**.

Setting up ISDN

ISDN hardware connection



The ISDN connection is made by connecting an ISDN modem to the computer via an RS-232 cable. The modem is connected to the Fleet system via an ISDN cable. The appropriate modem driver must be installed on the computer. See the manufacturers installations guide for details on how to do this.

The terminal can be connected to ISDN equipment via an ISDN cable. The equipment can be video phones, audio recorders, STE phones, modems, etc.

The correct routing has to be configured via the handset. See *Routing* on page 66 on how to route the ISDN interface.

The setup procedure below shows how to setup an Internet connection via ISDN.

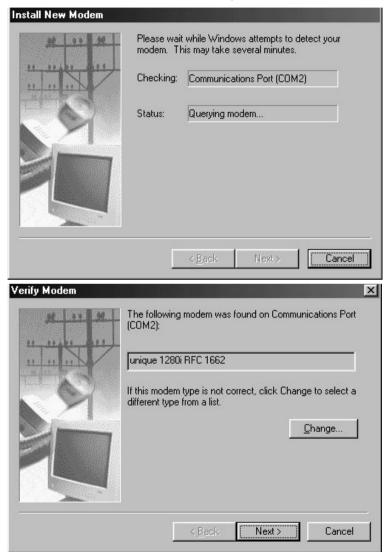
Connect an ISDN modem to the ISDN interface. Connect the modem to a PC via a standard RS-232 cable or a USB cable if the modem supports this interface.

Setting up your PC

Follow the modem manufacturers installation instructions for the appropriate operating system. For this example a Lasat Unique 1280i ISDN modem was installed under Windows 98.

Step 1: Install a modem

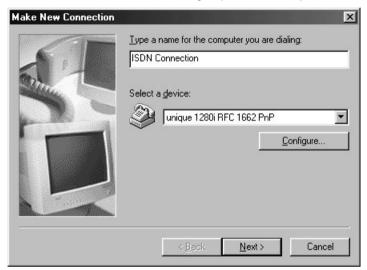
- 1. From the Control Panel select Modems and add a modem.
- 2. Let Windows detect the modem automatically.



| Modems P | roperties |
|--|--|
| General | Diagnostics |
| ٩ | The following modems are set up on this computer: |
| l in the second se | ndard 28800 bps Modem jue 1280i RFC 1662 PnP |
| | dd R <u>e</u> move Properties |
| | g preferences |
| Clic! diale | k Dialing Properties to modify how your calls are ad. |
| | Dialing Properties |
| | Close Cancel |

Step 2: Create a Dial-up connection

- 1. Open Dial-up Networking from My computer. Click Make new connection.
- 2. Select the Lasat modem defined during step 1 as the dial up device.



3. Click Next.

| Make New Connection | × |
|---------------------|---|
| | Type the phone number for the computer you want to call: Area code: Lelephone number: Telephone number of ISP) Country or region code: Denmark (45) |
| | < <u>B</u> ack <u>N</u> ext> Cancel |

- 4. Enter the telephone number to the Internet Service Provider. Remember country code and area code if necessary and click **Next** >.
- 5. Give the connection a recognizable name e.g. ISDN connection, and click **Next >**.

| SDN Con | nnection | x |
|---------|--|---|
| General | Server Types Scripting Multilink | |
| Туре с | of Dial-Up <u>S</u> erver: | |
| PPP: | Internet, Windows NT Server, Windows 98 | |
| _ Adva | anced options: | |
| V | Log on to network | |
| | Enable software compression | |
| | Require encrypted password | |
| | Require <u>d</u> ata encryption | |
| | <u>Record a log file for this connection</u> | |
| Allov | wed network protocols: | |
| Г | NetBEUI | |
| Г | IPX/SPX Compatible | |
| | ICP/IP TCP/IP Settings | |
| | OK Cancel | |

Include TCP/IP as allowed network protocol and click **TCP/IP settings**.

6. Use TCP/IP settings (Server assigned IP address, Server assigned name server addresses etc.) as recommended by the ISP.

| IP <u>a</u> ddress: | 0 | | 0 | • | 0 | | 0 | |
|---|-------|-----|---|-----|------|---|---|--|
| Server assigned na Specify na <u>m</u> e serve | | | | dre | esse | s | | |
| Primary <u>D</u> NS: | 0 | | 0 | 1 | 0 | | 0 | |
| Secondary D <u>N</u> S: | 0 | | 0 | | 0 | | 0 | |
| Primary <u>W</u> INS: | 0 | | 0 | • | 0 | • | 0 | |
| Secondary WINS: | 0 | • | 0 | • | 0 | | 0 | |
| Use IP header <u>c</u> om | nreee | ion | | | | | | |

After this, a connection can be started automatically by an application like Internet Explorer or Outlook Express. The connection can also be established manually. In Windows, open **Dial-Up networking** and double click the appropriate icon. Enter username and password if necessary. Click **Connect**. Wait for the connection to be completed, indicated by a **Dial-up Networking** icon in the task bar tray.

The connection can be disconnected by right clicking the tray icon and choosing **Disconnect**.

Setting up 64 kbps UDI using USB

Introduction



The USB interface can be used for the 64 kbps UDI service from a connected PC with a Fleet55/77 driver properly installed.

Setting up your PC

This setup procedure is intended for PCs running an MS-Windows operating system and the screen shots are from a Windows 2000 installation. This section is divided into two steps: Driver installation and setup of a Dial-up connection.

Prerequisites

Before connecting the Fleet55/77, insert the Fleet CD-ROM and copy the directory named **drivers** to your PC, i.e. to **C:\Program Files\Thrane**.

Step 1: Install the USB Driver

1. Connect the Fleet transceiver to you PC using a standard USB cable. A **Found New Hardware** window will appear shortly after.

| Found Ne | w Hardware | |
|------------|------------|--|
| | USB Device | |
| Installing |) | |

2. After a moment the Welcome to the Found New Hardware Wizard window appears.



3. Click Next > and the Install Hardware Device Drivers window appears.



 Click Next > and the Hardware Type window appears. Select Modems and click Next >.

| Found New Hardware Wizard | | |
|--|----------|---------------|
| Hardware Type What type of hardware do you want to inst | all? | |
| Select a hardware type, and then click Nex | at. | |
| Hardware types: | | |
| Batteries Bluetooth Devices Display adapters IDE ATA/ATAPI controllers IEEE 1394 Bus host controllers Imaging devices Infrared devices Modems Multi-port serial adapters | | × |
| | < Back N | lext > Cancel |

5. The Install New Modem window appears. Click Have Disk..

| Found New Hardware Wizard | |
|--|--|
| Install New Modem Please select the modem you v | want to install. |
| Select the manufacturer and have an installation disk, clic | d model of your modem. If your modem is not listed, or if you ck Have Disk. |
| Manufacturers: (Standard Modem Types) 3Com 3X Acceex Acer Acer | Models: 2400 Data, 9600 Fax Modem Communications cable between two computers Parallel cable between two computers Standard 300 bps Modem Standard 1200 bps Modem Standard 2400 bps Modem Standard 9600 bps Modem Have Disk |
| | < Back Next > Cancel |

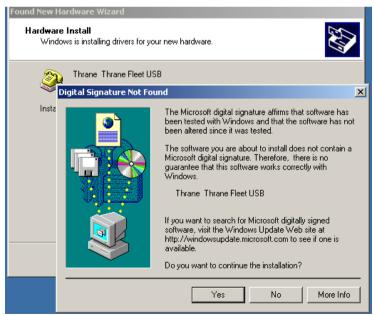
6. Click **Browse** and choose the directory where you placed the drivers. Then click **OK**.

| Found New Hard | ware Wizard |
|---|--|
| Install New I Please se | Modem lect the modem you want to install. |
| 🎯 Install Fre | om Disk |
| Manı ISta 3Cc 3X Ace Ace | Insert the manufacturer's installation disk into the drive OK Cancel |
| <u> </u> | Copy manufacturer's files from: C:\Program Files\Thrane\drivers\USB\win_2k_xp Browse |
| | < Back Next > Cancel |

7. When the next screen appears click Next >.



8. Click Next >.



9. Click Yes.

| Found New Hardware Wizard | |
|---------------------------|---|
| Found New Hardware Wizard | Completing the Found New Hardware Wizard Thrane Thrane Fleet USB Windows has finished installing the software for this device. |
| | To close this wizard, click Finish. |
| | < Back Finish Cancel |

10. Click **Finish** to complete the driver installation.

- Address 🞯 Control Panel • i ∂ Go 🐻 Accessibility Options 📑 Program Download Monitor Add/Remove Hardware 🕲 QuickTime 8 Add/Remove Programs 🐼 Regional Options **Control Panel** Administrative Tools Remote Control Run Advertised Programs 🍓 Automatic Updates 👸 Date/Time Scanners and Cameras Phone and Modem Options Configures your telephone dialing rules 🙀 Display Scheduled Tasks and modem properties GFax. Sounds and Multimedia 🛱 Folder Options 🖳 System Windows Update 🔚 Systems Management Windows 2000 Support 🛃 Fonts Gaming Options 👼 Users and Passwords Internet Options i∰Keyboard 🥘 Mail 🔾 Mouse 🖻 Network and Dial-up Connections 🖉 Nokia Connection Manager 💹 Nokia Modem Options 😵 Opsætning af Bluetooth Phone and Modem Options **W** Power Options Printers Phone And Modem Options ? × Dialing Rules Modems Advanced The following modems are installed: Modem Attached To 🗢 Thrane & Thrane Fleet USB 🛛 COM5 Add... Remove Properties ΟK Cancel
- 11. Now open the Control Panel and double click on **Phone and Modem Options**.

- 12. Select the Modem tab and choose Properties.
- 13. Select the **Advanced** tab and enter the initialization string **AT+WS45=6** and press **OK**.

| Phone | e And Modem Options | ? × |
|-------|--|-----|
| Diali | ing Rules Modems Advanced | |
| | | |
| _ | Advanced Port Settings Change Default Preferences | |
| | OK Cancel | |

Step 2: Create a Dial-up connection

1. Make a new connection by selecting Start > Settings > Network and Dialup Connections > Make New Connection.

A Welcome to the Network Connecting Wizard window appears.



2. Click Next >.

| Network Connection Wizard |
|--|
| Network Connection Type You can choose the type of network connection you want to create, based on your network configuration and your networking needs. |
| Dial-up to private network Connect using my phone line (modem or ISDN). |
| Dial-up to the Internet Connect to the Internet using my phone line (modem or ISDN). |
| Connect to a private network through the Internet Create a Virtual Private Network (VPN) connection or 'tunnel' through the Internet. |
| Accept incoming connections Let other computers connect to mine by phone line, the Internet, or direct cable. |
| C Connect directly to another computer Connect using my serial, parallel, or infrared port. |
| |
| < Back Next > Cancel |

3. Select **Dial-up to private network** and click **Next >**.



4. Select Thrane & Thrane Fleet USB and click Next >.

| Network Connection Wizard |
|---|
| Phone Number to Dial You must specify the phone number of the computer or network you want to connect to. |
| Type the phone number of the computer or network you are connecting to. If you want your computer to determine automatically how to dial from different locations, check Use dialing rules. |
| Area code: Phone number: |
| 12345678 |
| Country/region code: |
| × |
| Use dialing rules |
| |
| |
| < Back Next > Cancel |

5. Enter the destination phone number (i.e. Internet Service Provider) and click **Next >**.

| Network Connection Wizard |
|---|
| Connection Availability You may make the new connection available to all users, or just yourself. |
| You may make this connection available to all users, or keep it only for your own use. A connection stored in your profile will not be available unless you are logged on. |
| Create this connection: For all users Only for myself |
| < Back Next > Cancel |

6. Select For all users or Only for myself and click Next >.



7. Enter a name for the dial-up connection and click **Finish**. The system will now connect using USB.

Setup using Ethernet/PPPoE

Overview

This chapter describes the set-up and operation of data connections via Ethernet and PPPoE using various PPPoE clients.



Windows XP with built-in PPPoE client

Prerequisites

The PC must have an Ethernet adapter and Windows XP installed and both must be operational. There must be a network connection between the PC and the Fleet system. As an example the transceiver can be connected to the computer through a switch or hub or directly using a crossover cable.

Setting up the connection

- From the Start menu select Settings, then Network Connections and then Create New Connection. This brings up the New Connection Wizard.
- 2. Click Next >.
- 3. Select Connect to the Internet and click Next >.
- 4. Select Setup my connection manually and click Next >.
- 5. Select **Connect using broadband connection requiring user name and password** and click **Next** >.
- 6. Type a name for the connection, e.g. "MPDS via PPPoE" and click Next >.
- 7. Select Anyone and click Next >.
- 8. Type a random user name and password and click Next >.
- 9. Select the shortcut on desktop option.
- 10. Click Finish.
- Now click the new shortcut on the desktop named MPDS via PPPoE. The SAILOR F77 system should now make the connection.

Note

Because of the relatively long set-up time for a data connection, the PPPoE connection may sometimes time out.

Windows 2000 WinPoET PPPoE client

PPPoE Clients

The data connection via Ethernet and PPPoE can be established using various PPPoE clients.

The PPPoE client WinPoet can be obtained through your local Thrane & Thrane distributor and works for both Macintosh and PC.

Prerequisites

The computer must have a working Ethernet adapter. Connect the transceiver to the computer through a switch or hub or connect directly using a crossover cable.

Installation

The WinPoET program will most likely be installed from a CD.

1. Double click the Setup.exe icon to begin installation.



2. Click **Next >** and **Yes** to accept the license agreement.



3. Choose the installation directory and click **Next >** to install. The program is now installed.



4. When installation is done, click **Finish** to restart the computer.

5. Find the shortcut on the desktop called **WinPoET Broadband Connection Manager** and double-click it.

| Services: | Default 🗾 |
|-----------|---------------|
| Username: | |
| Password: | |
| | Save Password |

6. Enter a random user name and password and click START.

The status field tells you how far you have reached in the connection process.

After a successful authentication the status of the terminal will be **Connected**. The user is now capable of using the Internet as with any traditional connection.

Chapter 6

Troubleshooting

List of Error messages

Inmarsat defined alarms

This section describes possible Cause Codes that may be displayed in the handset of the SAILOR Fleet77 or SAILOR Fleet55.

Please note that all Cause Codes are also described in the Inmarsat SDM (System Definition Manual).

See also Inmarsat-M SDM Module 1 paragraphs 4.6.13 and 4.6.14.

The following four fields are used in conjunction in order to signal the cause indication result:

Cause code 1097:

| A = Coding Standa | rd (1 bit) | e.g. | 1 |
|-------------------|------------|------|---|
|-------------------|------------|------|---|

- B = Cause Location (4 bit) 0
- C = Cause Class (4 bit) 9
- D = Cause Value (4 bit) 7

| Cause code | Description | Event |
|------------|--------------------------------------|--|
| 1001 | Normal | MES is clearing the call as instructed by the relevant MES terminal equipment (i.e., normal clearing due to MES terminal "on-hook" etc.) |
| 1011 | Called party is busy. | MES is rejecting the call because the specified MES terminal number is currently busy, and MES has not been authorized to divert calls which are addressed to that number. |
| 1012 | Called party is busy | MES is clearing the fixed-originated call because subsequent to the acceptance of the call and the signaling of the identity of the mobile terminal to which the call will actually be routed, that terminal has become busy and hence cannot be called. |
| 1021 | No User responded | MES is clearing the call because appropriate "off-hook" signaling has not been received from the addressed MES terminal (including any authorized diversions) within the allowed time limit. |
| 1081 | Identified channel does not exist | MES is rejecting the call because the specified MES terminal number has not been installed, and MES has not been authorized to divert calls which are addressed to that number. |

| Cause code | Description | Event |
|------------|-----------------------------|---|
| 1091 | Destination out of order | MES is rejecting the call because the specified MES terminal number is currently out-of-service, and MES has not been authorized to divert calls which are addressed to that number. |
| 1092 | Destination out of order | MES is clearing the fixed-originated call because subsequent to the acceptance of the call and the signaling of the identity of the mobile terminal to which the call will actually be routed, that terminal has become out-of-service and hence cannot be called. |
| 1141 | | Call cleared, MES initiated preemption |
| 1142 | | Call cleared, MES initiated preemption |
| 1143 | Preemption | MES is prematurely clearing the fixed- originated call which is in the process of being established, because the MES user has initiated a call from a terminal which is authorized to automatically preempt an existing fixed-originated call. |
| 1144 | Reserved | |

| Cause code | Description | Event |
|------------|---|---|
| 1145 | Preemption | MES is prematurely clearing the mobile-originated call which is in the process of being established, because the MES user has initiated a call from a terminal which is authorized to automatically preempt an existing mobile-originated call. |
| 1146 | Normal | MES is prematurely clearing the mobile-originated call which is in the process of being established because the MES user has abandoned the call (by placing the originating terminal "on-hook"). |
| 11A0 | | LES is clearing the call because the credit card being used is not valid (at this LES) for calls to the country indicated in the "service address" information received from the MES |
| 11D1 | Inconsistency in designated outgoing access information and subscriber class. | LES is rejecting the call because the "Service Nature" and/or "Service Type" and/or "Channel parameter" information received from the MES is invalid (e.g., not currently defined in the SDM, mutually contradictory, or not applicable to a MES-originated call). |
| 11D2 | Invalid number format (address incomplete) | LES is clearing the call because the "service address" information received from the MES is invalid (i.e., less than 2 digits) |

| Cause code | Description | Event |
|------------|---|---|
| 11D3 | Protocol error, unspecified | LES is clearing the call because the "service address" information received from the MES is a 2-digit address which is either undefined or which is currently unavailable at this LES. |
| 11D4 | Protocol error. Unspecified | LES is clearing the call because "credit card data" information received from the MES is invalid. [This does not imply that the credit card itself is invalid]. |
| 11D5 | Protocol error, unspecified | LES is clearing the call because the "service address" information received from the MES contains a country code which is regarded (by this LES) as invalid. |
| 11D6 | Inconsistency in designated outgoing access information and subscriber class. | LES is clearing the call because the "PID" information received from the MES in the "scrambling vector" message (type 8DH) is not consistent with the PID information in the Fixed/MES-Originated (PID) and PID/MES Registration Tables at the LES as it relates to this call. |
| 11EO | | LES is clearing the call because the credit card PIN received from the MES is not considered (at this LES) to be valid. |

| Cause code | Description | Event |
|------------|--|---|
| 11E1 | | LES is clearing the call because it has been determined that an excessive number of consecutive call attempts with invalid credit card PINs have been made. |
| 1201 | Reserved | |
| 1261 | Reserved | |
| 1262 | | Call cleared, MES time-out (Distress Test exceeded 120 s) |
| 1281 | Channel type not implemented. | MES is rejecting the call because the MES is not equipped to provide the specified service. |
| 1291 | Requested circuit/channel not available. | MES is rejecting the call because although it is equipped to provide the specified service, it is not currently able to do so. |
| 12B1 | Interworking. Unspecified. | MES is rejecting or clearing the call for a reason which is not covered by any of the currently defined "Cause" events. |
| 12C1 | | Call failed, MES time-out (no scrambling vector ack). |

| Cause code | Description | Event |
|------------|---------------------------------|--|
| 12C2 | Protocol error. Unspecified. | MES is clearing the call because a "credit card valid" message (type A7H) has not been received by the MES within the allowed time limit. |
| 12C3 | No User responded. | MES is clearing the call because a "LES Connect" message (type 8CH) has not been received by the MES within the allowed time limit. |
| 12C4 | Protocol error. Unspecified. | MES is clearing the call because the "authentication query" ISU message (type B4H) and/or the "authentication query" SSU message (type B5H) have not been received by the MES within the allowed time limit. |
| 12C5 | Protocol error. Unspecified. | MES is clearing the call because (an) expected supplementary services SU(s) has(have) not been received by the MES within the allowed time limit. |
| 12C6 | Protocol error. Unspecified. | MES is clearing the call because the "supplementary services interrogation" ISU (type B2H), and/or "subscriber digits" SSU (type ADH) messages have not been received by the MES within the allowed time limit. |

| Cause code | Description | Event |
|------------|---------------------------------|---|
| 12C7 | Protocol error. Unspecified. | MES is clearing the call because a "SCPC channel release" SU (type 8AH) has not been received by the MES, in response to the transmission of a "notification acknowledge" message (type BAH) during the supplementary services call diversion information retrieval process, within the allowed time limit. |
| 12C9 | Protocol error, unspecified. | MES is clearing the call in mobile- originated call setup, because a subsequent 56/64 kbps call request was not received from the mobile-user TE / calling party following establishment of a previous 56/64 kbps call multiplexed onto a carrier. |
| 12CA | Protocol error, unspecified. | MES is clearing the call in mobile- originated call setup, because LES connect messages have not been received from the LES following a request (through Channel Alert messages) to establish a subsequent 56/64 kbps call multiplexed onto a single carrier. |
| 12D1 | Protocol error, unspecified. | LES is rejecting the call because the "spot-beam ID" information received from the MES is invalid (i.e., ID is not allocated on satellite in use). |

| Cause code | Description | Event |
|------------|-------------------------------------|--|
| 12D2 | Protocol error. Unspecified. | LES is clearing the call because the "Scrambling Vector" information received from the MES is invalid (ie,0000H, 6959H or 7FFFH). |
| 1351 | | MES is clearing the call because the MES currently has insufficient free memory in which to store the short message. |
| 1361 | Temporary failure. | MES is clearing the call because the Above-decks equipment is about to "cable unwrap". |
| 1362 | Recovery on timer expiry. | MES is clearing the call because a long-term interruption in reception has occurred (the definition of a "long- term interruption" depends upon the service type, see Section B). |
| 1363 | Preemption. | A Secondary Functional Center of a Multi-channel MES is clearing the call because the Primary Functional center has commanded the Above-decks equipment to repoint to a different Ocean Region. |
| 1392 | | Call cleared, spot beam transition. |
| 1451 | No circuit/channel available. | LES is rejecting the call because an appropriate terrestrial circuit is not currently available at this specific LES. |

| Cause code | Description | Event |
|------------|---|--|
| 1452 | No circuit/channel available | LES is rejecting the call because an appropriate channel unit and associated terrestrial circuit are not currently available at this LES. [This "cause" is only utilized when there is a permanent "one-to-one" connection between appropriate channel units and their terrestrial circuits]. |
| 14C1 | | LES is clearing the call in mobile- originated call setup because ISDN Channel Alert messages (used to establish a subsequent 56/64 kbps call multiplexed onto a single carrier) have not been received from the MES following transmission of MES connect messages. |
| 1541 | | Call cleared, preempted at LES. |
| 1551 | | LES is rejecting the call because an appropriate satellite channel is not currently available at this specific LES. |
| 1552 | Reserved | |
| 1581 | Requested circuit/channel not available | LES is rejecting the call because the requested service is not provided by this specific LES. |
| 1591 | Temporary failure | LES is rejecting the call because the requested service is temporarily not available at this specific LES. |

| Cause code | Description | Event |
|------------|-------------------------------------|---|
| 1592 | | LES is clearing the call because the specified credit card type is not currently supported by this specific LES. |
| 15A1 | Bearer capability not authorized | LES is rejecting the call because the specified MES is not authorized for any service at this specific LES. |
| 15A2 | Bearer capability not authorized | LES is rejecting the call because the specified MES is not authorized to use specific requested service via this specific LES. |
| 15A3 | | LES is clearing the call because the "credit card data" information received from the MES has been rejected by the credit card authorization process. |
| 15A4 | | LES is clearing the call because the data received from the MES in the "authentication reply" message (type B6H) has been declared "invalid" by the LES authentication process. |
| 15A5 | Bearer capability not authorized | LES is rejecting the call because the specified PID is not authorized for any service at this specific LES. |
| 15A6 | Bearer capability not authorized | LES is rejecting the call because the specified PID is not authorized to use specific requested service via this specific LES. |

| Cause code | Description | Event |
|------------|---------------------------------|--|
| 15B1 | Interworking. Unspecified. | LES is rejecting or clearing the call for a reason which is not covered by any of the currently defined "Cause" events. |
| 15C1 | Protocol error, unspecified. | LES is rejecting the call because an appropriate "Channel Assignment" message has not been received by the LES within the allowed time limit. |
| 15C2 | Protocol error. Unspecified. | LES is clearing the call because the "service address" information has not been received by the LES within the allowed time limit. |
| 15C3 | Protocol error, unspecified. | LES is clearing the call because a "Scrambling Vector" message (type 8DH) has not been received by the LES within the allowed time limit. |
| 15C4 | Protocol error. Unspecified. | LES is clearing the call because neither the "service address" information nor a "Scrambling Vector" message (type 8DH) has been received by the LES within the allowed time limit. |
| 15C5 | Protocol error. Unspecified. | LES is clearing the call because the complete "credit card data" information has not been received by the LES within the allowed time limit. |
| 15C6 | Reserved | Call failed, LES time-out (return carrier identifier). |

| Cause code | Description | Event |
|------------|---|---|
| 15C7 | No answer from user (user alerted). | LES is clearing the call because a "MES Connect" message (type 99H) has not been received by the LES within the allowed time limit. |
| 15C8 | Reserved | |
| 15C9 | | LES is clearing the call because a "authentication reply" message (type B6H) has not been received by the LES within the allowed time limit. |
| 15CA | | LES is clearing the call because a "notification acknowledge" message (type BAH) has not been received by the LES within the allowed time limit. |
| 15CB | | LES is clearing the call because the request sequence number contained in the received "notification acknowledge" message (type BAH) is not valid (i.e. either not '0' or not the next value in the sequence). |
| 15CF | | LES is clearing the call because MES connect messages have not been received from the MES following transmission of Channel Alert messages or LES connect messages used to establish a subsequent 56/64 kbps call multiplexed onto a single carrier. |

| Cause code | Description | Event |
|------------|--|---|
| 15D1 | Message with unrecognized parameter, discarded. | LES is rejecting the call because the "Channel Assignment" message received from the NCS contains inappropriate or conflicting information. |
| 15D2 | CES → NCS Signaling only. | LES is clearing this MES ID and channel number in the busy lists at LES and NCS because a new call to/from this MES is being set-up (and thus any previous call to/from this MES must have cleared). |
| 15E1 | Preemption - circuit reserved for reuse. | LES is attempting to clear an MES which has sent an SCPC channel release message but is found still to be transmitting 5.12 s later. |
| 1651 | No circuit/channel available. | LES is rejecting the call because an appropriate channel unit is not currently available at this specific LES. |
| 1661 | Recovery on timer expiry. | LES is clearing the call because of an interruption in reception of the MES carrier exceeding the allowed time limit. |
| 16C1 | Reserved | |
| 16C2 | Recovery on timer expiry. | LES is clearing the call because an appropriate SCPC MES carrier has not been received by the LES (at the commencement of the call) within the allowed time limit. |

| Cause code | Description | Event |
|------------|------------------------------------|--|
| 1790 | | LES is clearing the call because of a malfunction in the credit card validity checking database or in the communications links thereto. |
| 1791 | | LES is clearing the call because of a malfunction in the authentication checking database or in the communications links thereto. |
| 1811 | Called party is busy | NCS is rejecting the call because the specified MES ID is in the "MES busy" list at the NCS. |
| 1841 | | Call cleared, NCS initiated preemption for incoming Pri 1 call. |
| 1842 | | Call cleared, NCS initiated preemption for incoming Pri 2 call. |
| 1843 | | Call cleared, NCS initiated preemption for incoming Pri 3 call. |
| 1844 | | Call cleared, NCS initiated channel preemption. |
| 1851 | No circuit/channel available | NCS is rejecting the call because an appropriate SCPC channel is not currently available. |
| 1855 | | Call rejected, preemption failed, no channel available. |

| Cause code | Description | Event |
|------------|--------------------------------------|---|
| 1856 | | Call rejected, spot beam selection failed. |
| 18A1 | Bearer capability not authorized. | NCS is rejecting the call because the specified MES ID was not found in the "Forward and Return MES ID" cross- reference table. |
| 18A3 | | |
| 18B1 | Interworking, unspecified. | NCS is rejecting or clearing the call for a reason which is not covered by any of the currently defined "Cause" events. |
| 18C1 | Subscriber absent. | NCS is rejecting the call because no message was received from the specified MES (in reaction to a Call Announcement message) within the allowed time limit. |
| 18E1 | Called Party is busy. | NCS is rejecting the call because the specified MES ID is in the "MES busy" list at the NCS, and is listed as being busy with a call through the same LES as that now requesting a "call announcement" addressed to that MES. |
| 1C61 | | |

| Cause code | Description | Event |
|------------|---------------------------|---|
| 1F01 | Normal | LES is clearing the call because of the receipt of "on-hook" signalling from the relevant terrestrial circuit (i.e., normal clearing). |
| 1F11 | Called Party is busy. | LES is clearing the call because the terrestrial called party is engaged (busy). |
| 1F21 | No User responded. | LES is clearing the call because appropriate "off-hook" signalling from the terrestrial called party has not been received by the LES within the allowed time limit. |
| 1F31 | | LES is clearing the call in fixed- originated call setup, because a subsequent 56/64 kbps call request was not received from the terrestrial- user TE / calling party following establishment of a previous 56/64 kbps call multiplexed onto a single carrier. |
| 1F61 | Destination out of order. | LES is clearing the call because of the detection of a failure in the relevant terrestrial circuit. |
| 1F62 | Normal | The LES is clearing the call because the terrestrial calling party or the terrestrial network has cleared the call before the "MES connect" message has been received by the LES. |

Non-Inmarsat Alarms

The table below shows the non-Inmarsat alarms.

| Alarm type | Alarm messages |
|------------|---|
| CPU Alarms | Tx-Level Not Ok |
| | 1. LO Lock Not Ok |
| | 2. LO Lock Not Ok |
| | 3. LO Lock Not Ok |
| | Vtune Alarm |
| | Unanswered distress call received |
| | Unanswered urgency priority call received |
| | Distress LES not selected in all ocean regions |
| | One or more of the selected distress LESs are not operational |
| | At least one selected distress LES has no distress capability |
| | Invalid position information received from GPS |
| | MSR Corrupt |
| | MIR Corrupt |
| | MIDR Corrupt |
| | NAR Corrupt |
| | NSR Corrupt |
| | SVR Corrupt |

| Antenna Alarms | Antenna (FEU), Wrong Type, Check Conf. |
|----------------|--|
| | Antenna (FEU) Link Down, Check Cable |
| | FEU Reset, Powered Down |
| | FEU Reset, Sleep Mode |
| | FEU Error, To Follow |
| | FEU Status, heat alarm |
| | FEU Status, burst alarm |
| | FEU Status, power alarm |
| | FEU Status, reset |
| | FEU Version Mismatch, Try Upload |
| | ACU Comm, Failure |
| | ACU Reset, Powered Down |
| | ACU Reset, Sleep Mode |
| | ACU Error, To Follow |
| | Kernel Error, Float pnt |
| | Kernel Error, 80Hz tsk overrun |
| | Kernel Error, RX2 UART tsk overrun |
| | Kernel Error, SCI tsk overrun |
| | Memory Error, Cont SW CRC |
| | Memory Error, ACU Cnf Data |

| Memory Error, ACU Cal CRC |
|-------------------------------------|
| Memory Error, FLASH mem |
| Memory Error, ACU SRAM |
| Memory Error, ACU EEPROM |
| Memory Error, FPGA Init |
| Memory Error, FPGA SW CRC |
| Motor Error, Azm Drive |
| Motor Error, Elv Drive |
| Motor Error, Azm Winding |
| Motor Error, Elv Winding |
| Motor Error, BSM Winding |
| Motor Error, FPGA cmdtmo |
| Pos feedback, BSM Zero Ref |
| Pos feedback, Azm Encoder |
| Pos feedback, Elv Encoder |
| Pos feedback, Elv Positive End Stop |
| Pos feedback, Negative End Stop |
| Pos feedback, Azm Zero Ref |
| SU Error, Cal Data CRC |
| SU Error, Initialize |
| SU Error, Comm |
| |

| SU Error, protocol |
|----------------------------------|
| SU Error, Sys Info CRC |
| Sensor Err, Roll Incl |
| Sensor Err, Pitch Incl |
| Sensor Err, Roll Rate |
| Sensor Err, Pitch Rate |
| Sensor Err, Yaw Rate |
| Ctrl Logic, ACU Matrix |
| Ctrl Logic, RX2 Comm |
| Ctrl Logic, RX2 AutoTune |
| Ctrl Logic, ACU resett. |
| Ctrl Logic, RX2 tunetmo |
| Ctrl Logic, RX2 dither |
| Ctrl Logic, RX2 PLL |
| RX2 Error1, EEPROM |
| RX2 Error1, Temperature |
| RX2 Error1, No Signal |
| RX2 Error1, Channel Out Of Range |
| RX2 Error1, Param Out Of Range |
| RX2 Error1, AutoTune |
| RX2 Error2, RX2 RSSI lo |

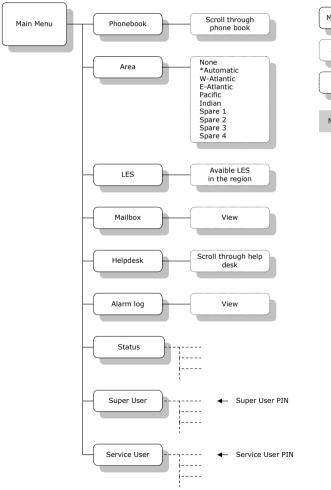
| RX2 Error2, RX2 RSSI hi | |
|-------------------------|-------------------------------|
| | UNKNOWN ERR pos: |
| Handset Alarms | Handset COMError ^a |

a. This error means that the communication between handset and BDU has stopped for some reason. It is not necessarily an error caused by the handset, but it may be caused by errors in e.g. BDU, ADU, and/or connection cables.

Appendix A

Menu Tree

Main menu

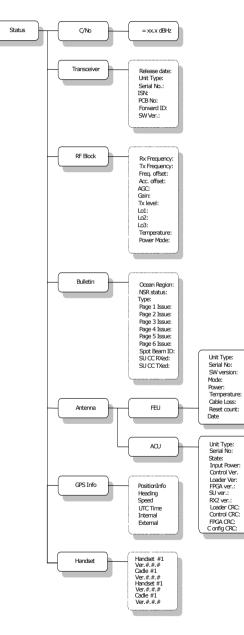


Map Legend

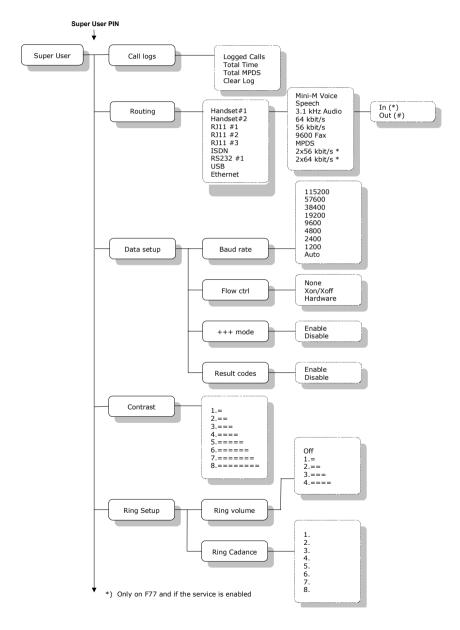


Not in Fleet 55

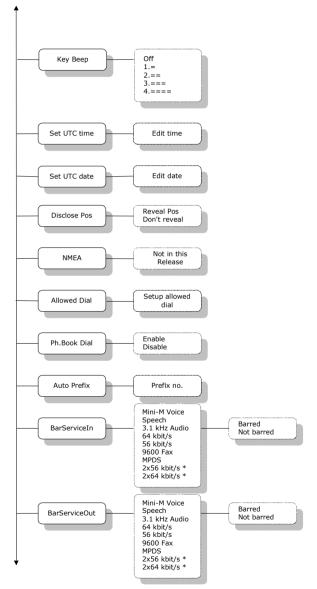
Status menu



Super User menu

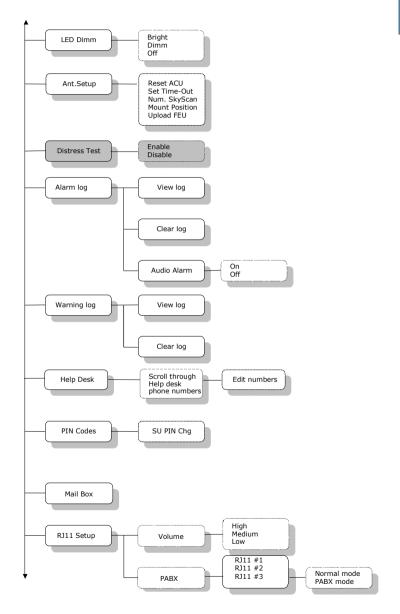


Super User menu, continued

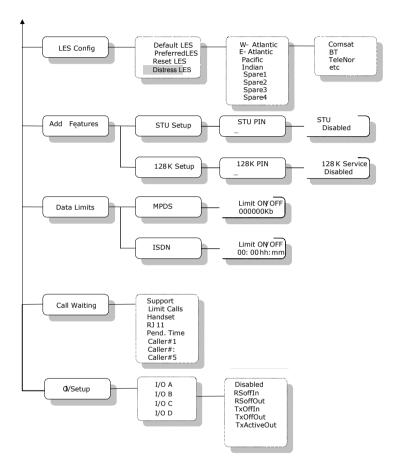


*) Only on F77 and if the service is enabled

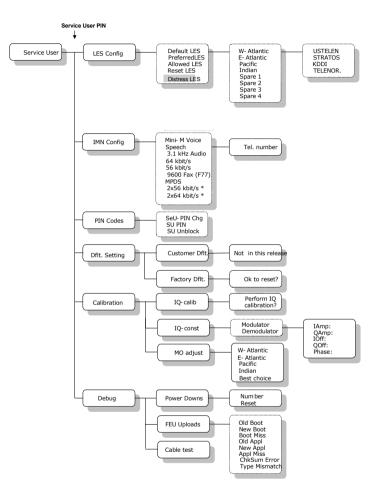
Super User menu, continued



Super User menu, continued



Service User menu



*) Only on F77 and if the service is enabled

Glossary

A

| ACU | Antenna Control Unit |
|------|---|
| ADU | Above Deck Unit |
| AORE | Atlantic Ocean Region East |
| AORW | Atlantic Ocean Region West |
| В | |
| BDU | Below Deck Unit |
| F | |
| FEU | Front End Unit |
| G | |
| GPS | Global Positioning System |
| I | |
| IMN | Inmarsat Mobile Number |
| IMSO | International Maritime Satellite Organisation |
| IOR | Indian Ocean Region |
| ISDN | Integrated Services Digital Network |
| ISN | Inmarsat Serial Number |
| ISP | Inmarsat Service Provider |

L

| LCD | Liquid Crystal Display |
|------|--|
| LED | Light Emitting Diode |
| LES | Land Earth Station |
| м | |
| MES | Mobile Earth Station |
| MMI | Man Machine Interface |
| MPDS | Mobile Packet Data Service |
| MSN | Mobile Subscriber Number |
| N | |
| NCS | Network Coordination Station |
| NSR | Network Status Record |
| Р | |
| PABX | Private Automatic Branch eXchange |
| PIN | Personal Identification number |
| POR | Pacific Ocean Region |
| PSTN | Public Services Telephone Network |
| PUK | Personal Unblocking Key, or PIN Unblocking Key |

| R | |
|------|----------------------------------|
| RCC | Rescue Coordination Center |
| S | |
| STE | Secure Telephone Equipment |
| STU | Secure Telephone Unit |
| т | |
| T&T | Thrane & Thrane A/S |
| TNID | Terrestrial Network ID |
| U | |
| UDI | Unrestricted Digital Information |
| USB | Universal Serial Bus |

Numerics

128 kbps, 16, 47, 67, 87 2nd functions, 29 3.1 kHz audio, 4, 67 56 kbps, 4, 67 64 kbps, 4, 45, 67

A

ACU, 77, 102 additional features, 87 ADU, 8, 11 alarm, 25, 55, 133 alarm Log, 55, 80 allowed dial mask, 73 alpha-numeric keys, 31 antenna, 7, 10, 102 Area, 52, 53 AT commands, 103 Azimuth, 94

B

barring, 75, 100 Baud rate, 69, 105 BDU, 7, 10 brightness, 76, 101 bulletin board, 85

C

C/No, 57 call log, 64 Call Waiting notification, 45, 89 calling the terminal, 42 Cause Codes, 133 company addresses, ii configuration module, 8, 11 connectors, 13 contact information, ii contrast, 69, 101 country code, 5

D

data flow, 69 Data Limits, 88 data setup, 69 date, 71, 99 Dial-Up networking, 108, 110, 116 discrete I/O, 13, 19 Distress button, 9, 43, 79 Distress call, 9, 43, 62 Distress cradle, 7, 43, 79 distress LES, 43, 79 Distress Test, 79 document number this manual, i

E

electronics unit, 7, 10 Elevation, 94 email, 45 Ethernet, 13, 66

F

fax, 61 file transfer, 45 FleetCP, 93 function keys, 26

G

geostationary, 3 GPS, 8, 11, 72

Η

handset, 7, 10, 13, 22, 66 Help Desk, 55, 81

I

IMN, 5, 67, 98 Inmarsat Fleet service, 3 internal calls, 63 international access codes, 42 Internet Explorer, 110, 116 IP/LAN, 45 ISDN, 13, 16, 47, 61, 66 ISN, 57 ISP, 5

K

Key Beep, 70 keys, alphanumeric, 31 keys, function, 26

L

language, 99 LED, 76 LES, 3, 53, 85, 97

М

Mailbox, 54, 82

manual document number, i mask, allowed dial, 73 menu, 49 microwave radiation, iii Mini-M voice, 4 mounting position, 78, 102 MPDS, 4, 45, 104

Ν

Network Coordination Stations, 3 NMEA, 13, 18, 72 Normal User, 39, 49

0

ocean region, 52, 85 Outlook Express, 110, 116

Ρ

phone book, 50, 60, 96 PIN code, 39, 82, 87, 95 position, 72 power, 25 Power button, 35, 36, 38 PPPoE, 128, 130 preempt, 43, 79 prefix, 41, 74, 100 Priority call, 44, 62 PUK code, 40

R

radiation, iii RCC, 43

Index

redial, 60 Ring setup, 70, 101 ringing tone, 70 RJ11, 13, 15, 60, 61, 63, 66, 83 Routine-personal, 62 Routine-professional, 62 routing, 98 RS-232, 13, 17, 66, 69, 102, 104

S

Safety call, 62 satellite. 3 Secure Telephone Unit, 87 Service User, 40, 49 services. 6 setup using Ethernet & PPPoE, 128 short code, 50, 60 short message, 54, 82 sky scans, 77, 102 software version, 57 Speech, 4 spot beams. 3 Status, 56 Stop button, 9 STU, 87 Super User, 40, 49 support phone numbers, ii

Т

time, 71, 99 time out, 77, 102 TNID, 86

U

Urgency call, 62

USB, 13, 66, 117

V

volume, 70, 101

W

warning Log, 81 web browsing, 45 Windows 2000 and PPPoE, 130 Windows XP and PPPoE, 128



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